# **Arkansas Division of Higher Education**

# Annual Review on First-Year Student Remediation

Academic Year 2020-2021



**Academic Affairs** 

December 2021

Arkansas Division of Higher Education 423 Main Street, Suite 400 Little Rock, AR 72201

Agenda Item No. 5 Higher Education Coordinating Board April 23, 2021

# ANNUAL REPORT ON FIRST-YEAR STUDENT REMEDIATION

In accordance with A.C.A. §6-61-110, the Arkansas Division of Higher Education (ADHE) addresses the placement standards necessary for enrollment of students into mathematics, English composition, and reading based on appropriate indicators of potential student success rates.

In past years, remedial data was based on students who did not meet the cut-off score of 19 on the American College Testing (ACT) exam or the equivalent on other approved exams. In January 2016, the AHECB revised its policy to require all institutions to adopt appropriate placement measures supported by student success data. These placement measures are to be contained within an institutional placement plan that provide appropriate justification for student course placements and allow for follow-up evaluation of placement effectiveness.

# **COURSE PLACEMENT METHOD**

The placement status of a student is now determined by the institution based on its ADHE approved placement policy. Beginning in 2018, remedial reporting is based on a student's actual enrollment in a remedial course and not just on test scores. Each institution established a matrix of assessment measures to evaluate the preparedness or readiness of students for gateway courses in English, math, and reading.

A student's reading level should be strong enough to indicate potential for success at a "C" or better in freshman courses that require substantial reading, such as courses in the humanities and social sciences. Therefore, institutions are required to establish a matrix of assessment measures to evaluate the preparedness or readiness of students in each of the humanities and social science courses in Arkansas Course Transfer System (ACTS).

Measures for establishing readiness of students may include one or more of the following for each gateway course area:

- ACT exam
- Other standardized and normed exams
- High school academic performance
- Assessment of student motivation to succeed
- Writing samples (English)
- Other measures supported by sufficient analysis of predicted student success

ACT benchmarks establish a 22 as a reading or math cutoff score for student success in social science or college algebra courses at a 75 percent or greater rate. However, other measures can provide equally important data regarding student preparedness and likelihood of success. Institutions are allowed to use more than one measure if the ACT or

ACT-equivalent is below 22 to ensure that students are placed at the appropriate course level.

ACT benchmarks establish an 18 as a cutoff score for student success in English composition at a 75 percent or greater rate. However, other measures can provide equally important data regarding student preparedness and likelihood of success. As such, institutions are encouraged to use more than one measure if the ACT or ACT-equivalent is below 18 to ensure that students are placed at the appropriate course level.

# **Statewide Overview**

In Fall 2020 (AY2021), 20,767 first-time entering, degree-seeking students enrolled in an Arkansas public institution of higher education. Of this population, 18,544 (89%) were classified as full-time students and 2,223 (11%) were classified as part-time students. With regard to gender, over half (58%) were female; 42% were male and less than 1% percent did not report. When examining the place of enrollment, 13,362 students (64%) enrolled at four-year institutions compared to 7,405 (36%) at two-year institutions.

Regarding the remediation count of all first-time entering students, 13,777 (66%) first time entering students did not take any remedial courses whereas 6,990 students (34%) were placed into one or more remedial courses.

# **Comparing Remediation Rates**

Figure 5.1 displays the breakdown of first-time undergraduate student enrollment by the remediation rate calculations between two and four-year institutions. A brief explanation of these rate calculations is listed below:

- 1. Anytime Rates rates in which the high school graduation date is ignored.
- 2. <u>1-Year Rates</u> rates in which the student graduated high school in the previous 1 year (Required by Interim Study of 2010)
- 3. <u>2-Year Rates</u> rates in which the student graduated high school in the previous 2 years (Required by Act 970 of 2009)

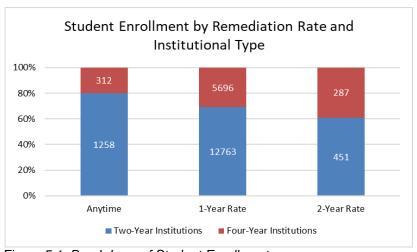


Figure 5.1. Breakdown of Student Enrollment

**Anytime Rates.** Anytime rates refer to students in which the high school graduation date is ignored. Students who did not graduate high school within the past one to two years and attended an institution of higher education as a first-time undergraduate are considered part of this population.

For Fall 2020, there were 1,570 students listed under the anytime rate, which composes 7.6% of the total first-year entering student population. In terms of gender makeup, 938 (60%) students were female and 626 (40%) students were male. When considering attendance status, 957 students (61%) were full-time whereas 796 students (39%) were part-time. Regarding institution type, 1,258 students (80%) enrolled at two-year institutions whereas 312 students (20%) enrolled at four-year institutions.

Figures 5.2 displays the student counts of those who did and did not take a remedial course. Within this specific population, 911 students (58%) did not take a remediation course upon enrolling whereas 659 students (42%) were required to take a remediation course.

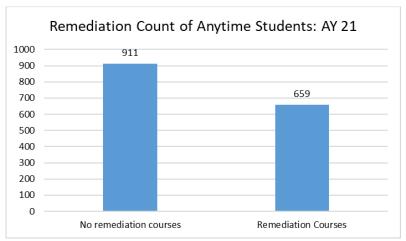


Figure 5.2 Student Remediation Count by Anytime Rate.

Figure 5.3 displays the anytime remediation rates when broken down by institutional type. Among the first-year entering students at two-year institutions, 44% of the students went through remediation versus 34% of the first-year population at the four-year institutions.

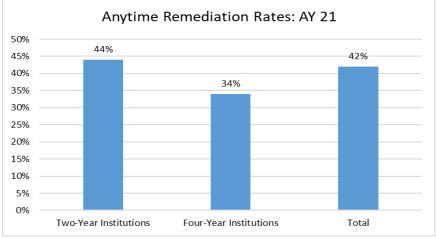


Figure 5.3. Anytime Remediation Rates

The majority of students who took remediation courses at the two and four year institutions enrolled in single subject areas. Math ("math only") encompassed a notable share of the total remediation enrollments with anytime students as shown in Figure 5.4.

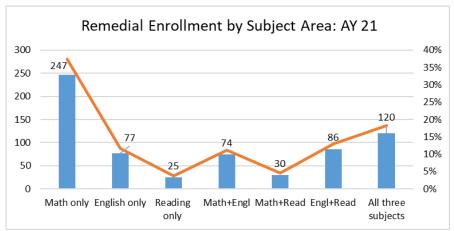


Figure 5.4 Remedial Enrollment of Anytime Students by Subject Area

When examined by gender, it appears that females compose a greater percentage of remediation enrollments than males as shown in Figure 5.5. For example, of the 247 students who enrolled in a "Math only" remediation course, 27% of those students were female.

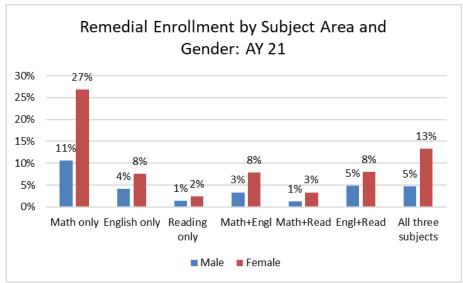


Figure 5.5. Remedial Enrollment by Subject Area and Gender

In Figure 5.6, the remediation rates for are broken down by ethnicity and institutional type. Students who classify as Black, Hawaiian, and two or more races have remediation rates above 50 percent at two-year institutions. The remaining groups have remediation rates at 40 percent. At the four-year institutions, students who classify as Hawaiian or American Indian have remediation rates above 50 percent. Black students are the group with a remediation rate at 40 percent whereas the remaining groups are at 30 or below. Notably, Hispanic students have a 28% remediation rate.

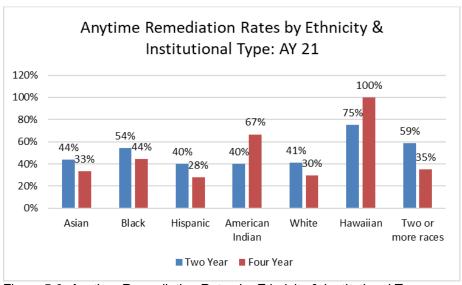


Figure 5.6. Anytime Remediation Rates by Ethnicity & Institutional Type

**1 Year Rates.** Students who graduated within the previous year (2020) and enrolled as a first-time entering undergraduate are listed under the 1-Year Rate. For Fall 2020, there were 18,459 students listed under the 1-Year rate, which composes 89% of the total first-year entering student population. In terms of gender makeup, 10,669 (58%) students were female, 7,760 (42%) students were male, and 30 (less than 1%) did not report gender. When considering attendance status, 17,042 students (92%) were considered full-time whereas 1,417 students (8%) were part-time. Regarding institution type, 5,696 students (31%) enrolled at two-year institutions whereas 12,763 students (69%) enrolled at four-year institutions.

Figure 5.7 displays the student counts of those who did and did not take a remedial course. Within this specific population, 12,444 students (67%) did not take a remediation course upon enrolling whereas 6,015 students (33%) were required to take a remediation course.

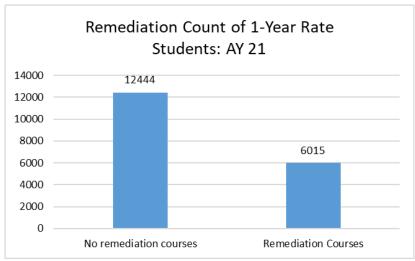


Figure 5.7 Student Remediation Count by 1-Year Rate

Figure 5.8 displays the 1-Year remediation rates when broken down by institutional type. Among the first-year entering students at two-year institutions, 45% of the students went through remediation versus 27% of the first-year population at the four-year institutions.

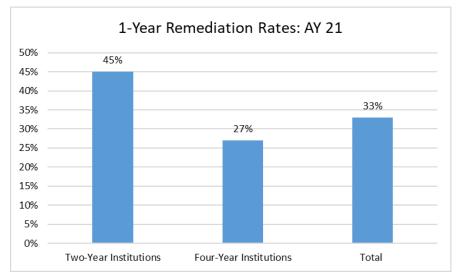


Figure 5.8. 1-Year Remediation Rates

Similar to the anytime population, the majority of students in remediation courses enrolled primarily in a single subject area. Again, math ("math only") encompassed a notable share of the total remediation enrollments with anytime students as shown in Figure 5.9.

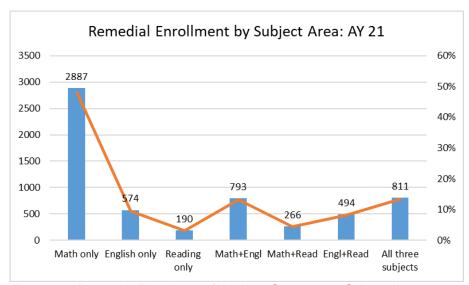


Figure 5.9 Remedial Enrollment of Anytime Students by Subject Area

When examined by gender, it appears that females compose a greater percentage of remediation enrollments than males as shown in Figure 5.10. For example, of the 2,887 students who enrolled in a "Math only" remediation course, 31% of those students were female.

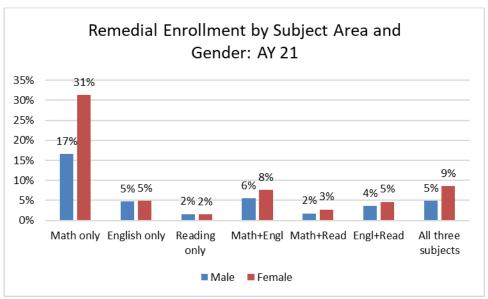


Figure 5.10. Remedial Enrollment by Subject Area and Gender

In Figure 5.11, the remediation rates are broken down by ethnicity and institutional type. Students who classify as Asian, Black, Hispanic, and American Indian have remediation rates above 50 percent at two-year institutions. At the four-year institutions, black students are the sole group with a remediation rate close to 60 percent. The remaining groups are under 40 percent. Hispanic students have a 32% remediation rate while notably Asian and white students have a remediation rate under 20% percent.

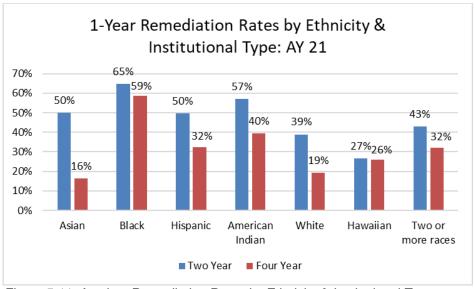


Figure 5.11. Anytime Remediation Rates by Ethnicity & Institutional Type

**2 Year Rates.** Students who graduated high school within the previous 2 years (2019) and enrolled as a first-time entering undergraduate are considered under the 2-Year Rates. For Fall 2020, there were 738 students listed under the 2-Year rate, which composes 4% of the total first-year entering student population. In terms of gender makeup, 377 (51%) students were female and 359 (49%) students were male. When

considering attendance status, 545 students (74%) were considered full-time whereas 193 students (26%) were part-time. Regarding institution type, 451 students (61%) enrolled at

two-year institutions whereas 287 students (39%) enrolled at four-year institutions.

Figure 5.12 displays the student counts of those who did and did not take a remedial course. Within this specific population, 422 students (57%) did not take a remediation course upon enrolling whereas 316 students (43%) were required to take a remediation course.

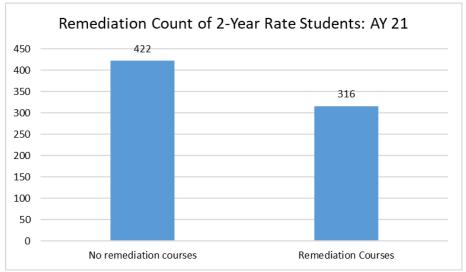


Figure 5.12 Student Remediation Count by 2-Year Rate

Figure 5.13 displays the 2-Year remediation rates when broken down by institutional type. Among the first-year entering students at two-year institutions, 44% of the students went through remediation versus 41% of the first-year population at the four-year institutions.

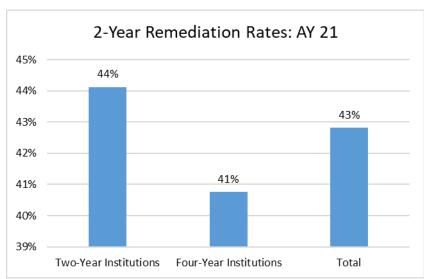


Figure 5.13. 2-Year Remediation Rates

The majority of students in remediation courses enrolled primarily in a single subject area. As with the prior two groups, math ("math only") encompassed a notable share of the total remediation enrollments with anytime students as shown in Figure 5.14.

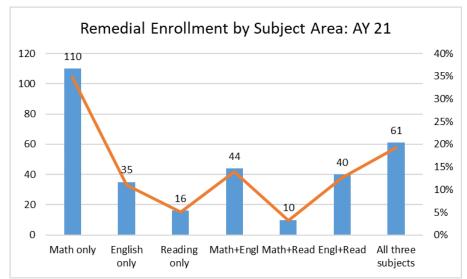


Figure 5.14 Remedial Enrollment of 2-Year Rate Students by Subject Area

When examined by gender, it appears that females compose a greater percentage of remediation enrollments than males as shown in Figure 5.15. For example, of the 110 students who enrolled in a "Math only" remediation course, 22% of those students were female.

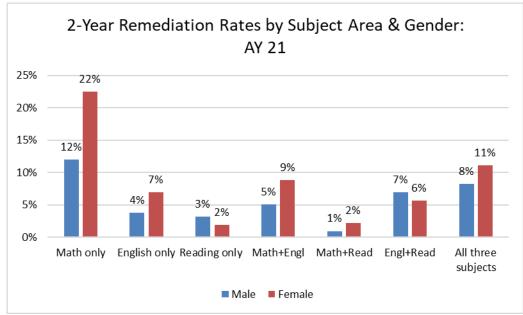


Figure 5.15. Remedial Enrollment by Subject Area and Gender

In Figure 5.16, the remediation rates for are broken down by ethnicity and institutional type. Students who classify as Asian, Black, Hawaiian, and American Indian have remediation rates above 50 percent at two-year institutions. At the four-year institutions, black students are the sole group with a remediation rate close to 70 percent. The remaining groups are at 50 percent or below.

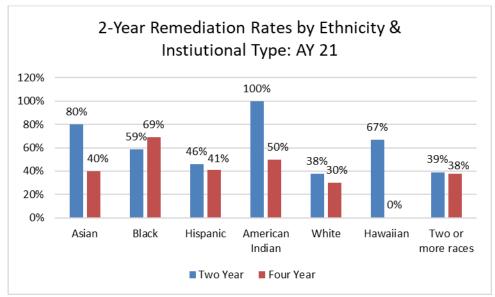


Figure 5.16. Anytime Remediation Rates by Ethnicity & Institutional Type

Act 970 of 2009. To fulfill the obligation of this Act, the remediation rates of graduates who graduated in 2020 (1-Year Rate) with a GPA (grade point average) of 3.00 or higher were calculated. For Fall 2020, there were 14,747 students listed under these conditions. Figure 5.17 displays the counts of students who did and did not take a remedial course. Within this specific population, 10,975 students (75%) did not take a remediation course upon enrolling whereas 3,772 students (25%) were required to take a remediation course.

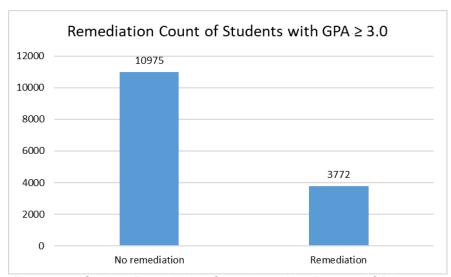


Figure 5.17 Student Remediation Count by 1-Year Rate and GPA

# **Institutional Placement Plans**

In AY 19, institutional placement plans were added to the First-Year Student Remediation Report as an additional resource for the Board to view the tools and strategies each institution utilizes to place, advise, and support first-year students while examining institutional remediation and gateway course success data in one document. Institutional placement plans from both two and four-year institutions are included in the appendix below.

**Appendices** 

Appendix A Assessment of Institutional Placement Plans



## **Viable Metrics**

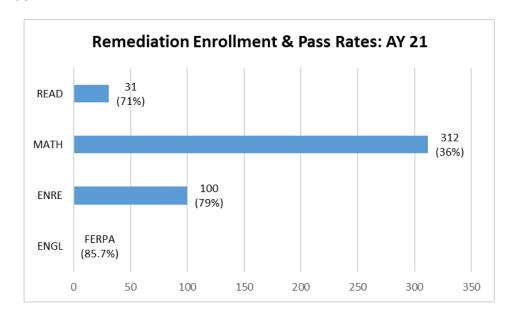
Indicator	Indicator Description	Gateway Subject Area
ACT (English)	Standardized exam	English
ACT (Reading)	Standardized exam	English
High School GPA (Overall)	GPA	English
High School GPA (By Subject Area)	Senior English course	English
ACT (Reading)	Standardized exam	Reading
HS GPA (Overall)	GPA	Reading
	Two or more social science or	
HS GPA (By Subject Area)	literature courses	Reading
ACT (Math)	Standardized exam	Math
ACT (Reading)	Standardized exam	Math
ACT (Overall score)	Standardized exam	Math
HS GPA (Overall)	GPA	Math
HS GPA (By Subject Area)	Algebra II or higher level math	Math

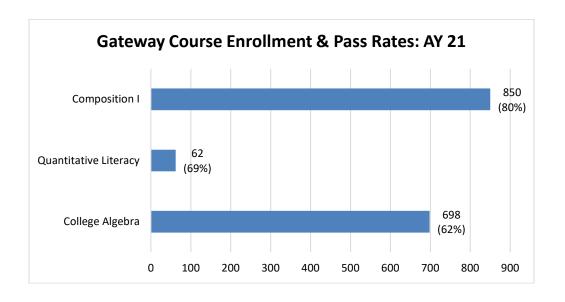
## **Advising**

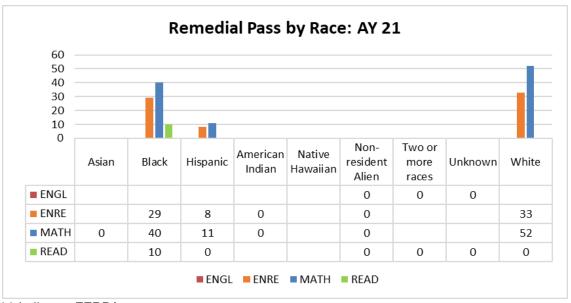
- All first-time, first year students are initially advised through New Student Registration program, which occurs throughout the summer.
- All students have mandatory academic advising and must meet with their academic advisor every semester in order to register for the next term.
- Placement testing occurs for students who do not have an ACT or equivalent score.
- Students conditionally admitted to A-State (ACT of 19-21 and high school GPA of 2.30) are admitted through Transition Studies (TS) Program.

# **Support Strategies Offered to Students**

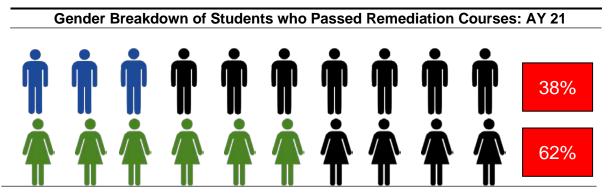
Math LabTutoring ServicesEarly alert systemStaff mentorsAcademic coachesFirst-Year Experience (FYS)







<sup>\*0</sup> indicates FERPA.



Total population: 219



## **Viable Metrics**

Indicator	Indicator Description	Gateway Subject Area
High School GPA (Overall)	GPA	All
ACT (Overall score)	Standardized exam	All
ACCUPLACER (Overall score)	Standardized exam	All

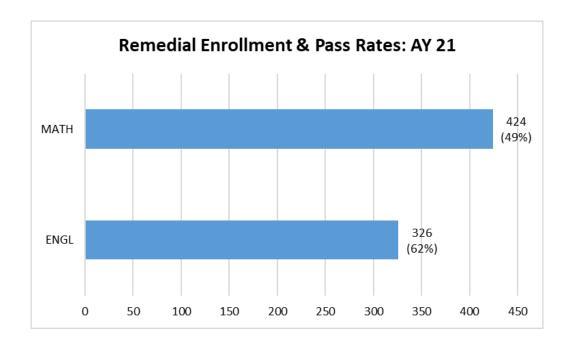
## **Advising**

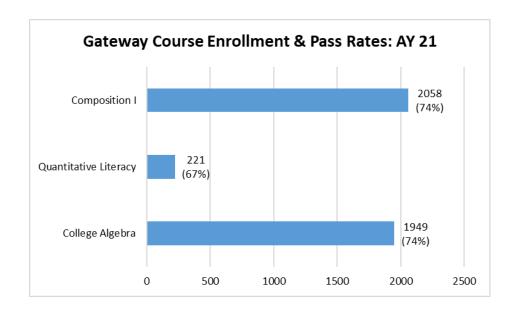
- Arkansas Tech University uses professional advisors in the Academic Advising Center until the student has earned 60 credit hours.
- At the acquisition of 60 credit hours, the student is assigned an advisor in the major department.

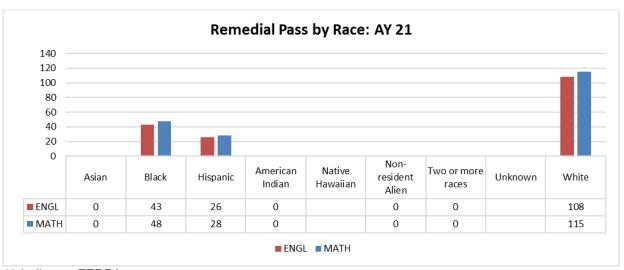
# **Support Strategies Offered to Students**

Academic advisors
Early alert system
Attendance reporting
Supplemental Instruction
Tutoring Services

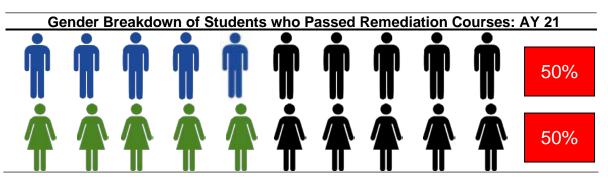
Faculty mentors
Staff mentors
First-Year Experience course
Mid-term Grade reporting







\*0 indicates FERPA



Total population: 1735



## **Viable Metrics**

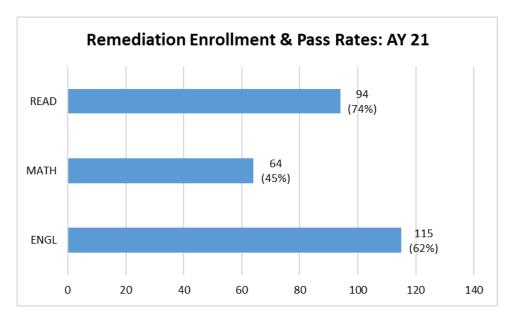
Indicator	Indicator Description	Gateway Subject Area
ACT (Overall score)	Standardized exam	All
SAT (overall score)	Standardized exam	All
ACCUPLACER (Overall score)	Standardized exam	All
High School GPA (Overall)	GPA	All

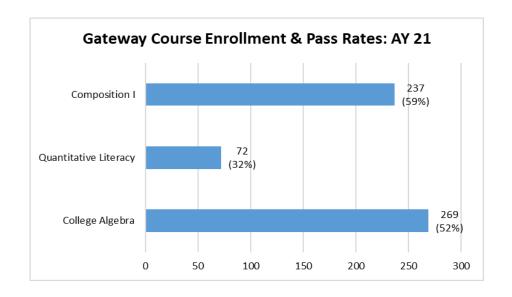
# **Advising**

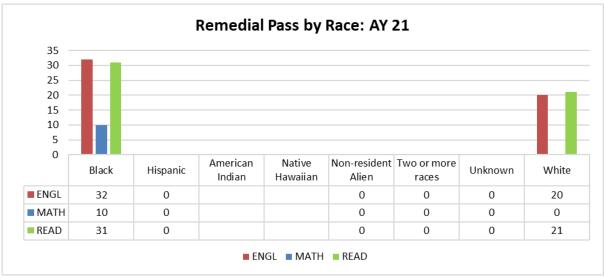
- In 2014, HSU created an Academic Advising Center that houses professional advisors.
- All first-time freshmen that enter HSU are assigned both a faculty advisor and aprofessional advisor.
- The student will meet with their professional advisor to set their schedule the first 2 years of their coursework. Once the student enters their third year, they will transition over to their faculty advisor.
- Students who have an ACT Composite score of 16, 17, 18 or 19 will be conditionally admitted and will be required to participate in the Reddie Intervention for Success in Education (R.I.S.E.) Program through the HSU Academic Advising Center.
- The Academic Advising Center also works with students conditionally admitted throughour RISE program.

# **Support Strategies Offered to Students**

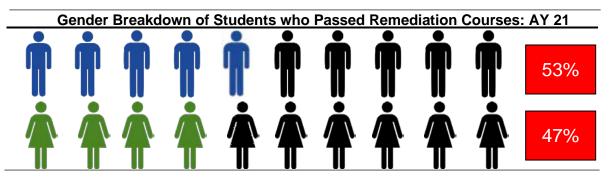
Early alert system Advising Center Writing Center Math Lab







\*0 indicates FERPA



Total population: 169



## **Viable Metrics**

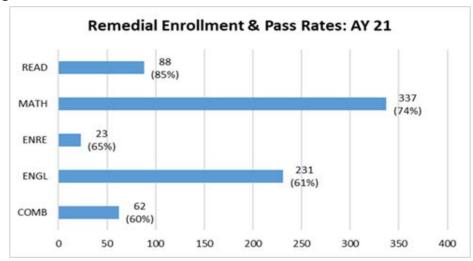
Indicator	Indicator Description	Gateway Subject Area
High School GPA (Overall)	GPA	All
ACT (English)	Standardized Exam	English
ACT (Math)	Standardized Exam	Math
ACT (Reading)	Standardized Exam	Reading
COMPASS	Standardized Exam	All
ASSET	Standardized Exam	All
Departmental Placement Test	Standardized Exam	Math
Next-Gen ACCUPLACER (Reading)	Standardized Exam	Reading
Next-Gen ACCUPLACER (Writing)	Standardized Exam	English
Next-Gen ACCUPLACER (Quantitative		Math
Reasoning, Algebra, & Statistics)	Standardized Exam	
ACCUPLACER (Reading Comprehension)	Standardized Exam	Reading
ACCUPLACER (Sentence Skills)	Standardized Exam	English
ACCUPLACER (College Level Math)	Standardized Exam	Math
SAT (Reading)	Standardized Exam	Reading
SAT (Writing & Language)	Standardized Exam	English
SAT (Reading)	Standardized Exam	Math

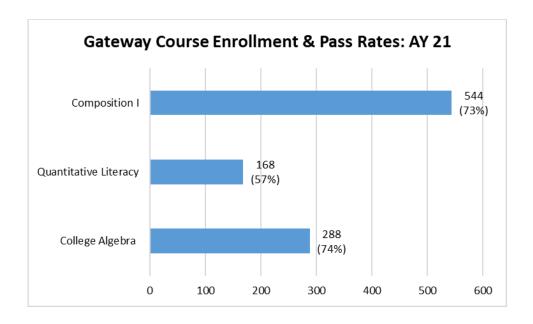
# Advising

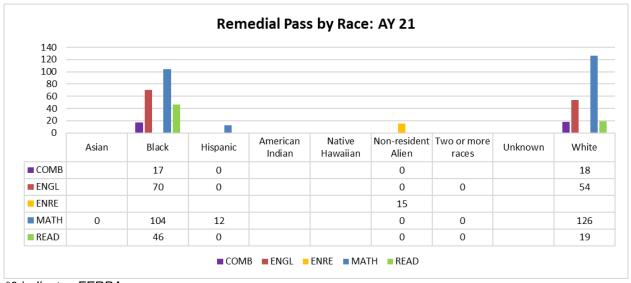
- Student transcripts are reviewed for previous college coursework, if applicable.
- If the student has not had past college English coursework, high school transcripts and placement scores are used to place the student.
- Students who do not have a high school transcript available are placed based on ACT or other placement scores.
- Students are always placed at the highest level they are eligible for when reviewing available data (i.e. SAU uses the highest placement score available).
- In the summer, student records are reviewed again to check if high school transcripts have come in (if not originally available) so that placement can be determined using a combination of high school GPA and placement scores (ideally, we want both measures available).

## **Support Strategies Offered to Students**

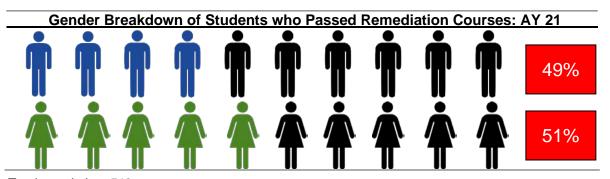
Early alert system Peer mentor
Attendance reporting Writing Center
Academic advisors Math Lab
Tutoring Services







\*0 indicates FERPA.



Total population: 519



# **Viable Metrics**

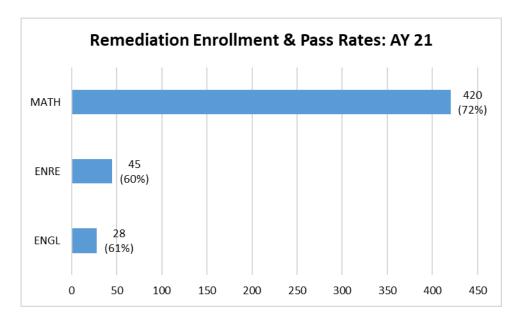
Indicator	Indicator Description	Gateway Subject Area
ACT (Overall score)	Standardized exam	English
		Math
ACCUPLACER (Overall score)	Standardized exam	English
		Math
SAT (overall score)	Standardized exam	English
		Math
High School GPA (Overall)	GPA	English
		Reading

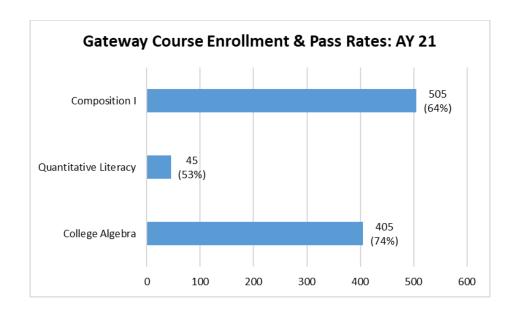
# **Advising**

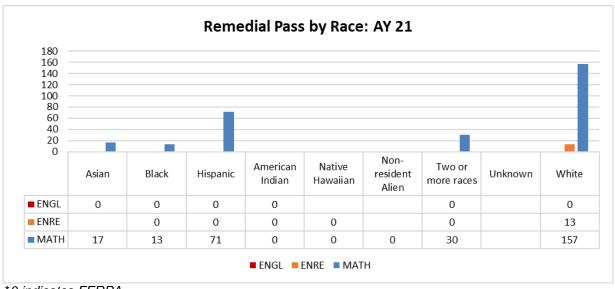
- All degree-seeking students are advised in the college of their major by either an advising coordinator or faculty member.
- Undeclared students as well as some associate degree-seeking students are advised in the central advising office by professional advisors.
- Students testing below the developmental level in any discipline are not being admitted. These
  students are given resources available to encourage and assist them in getting their scores up
  to the developmental level so they can be eligible to declare a major.
- Students in developmental courses are required to meet with their advisor each semester to discuss their progress and courses to be taking the following semester, as well as if the student is eligible to continue. These students are registered manually with their advisor.
- Starting in Fall 2019, all freshman will be advised by professional advisors in the ROAR First Year Advising Center.

## **Support Strategies Offered to Students**

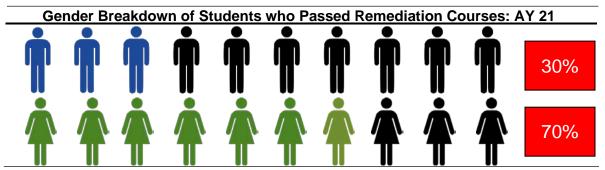
New Student Orientation Early alert system Target Success Program Tutoring Services Academic workshops Math Lab Writing Center







\*0 indicates FERPA



Total population: 348



## **Viable Metrics**

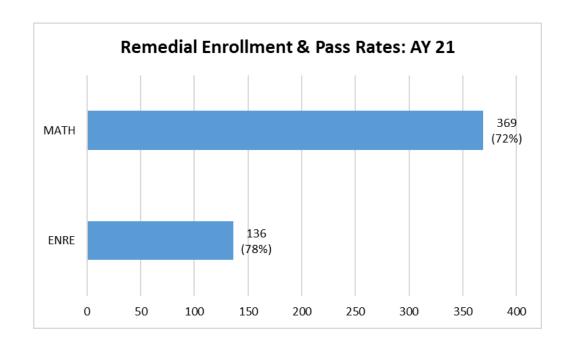
Indicator	Indicator Description	Gateway Subject Area
ACT (Overall Score)	Standardized exam	All
SAT (Overall score)	Standardized exam	All
ACCUPLACER (Overall Score)	Standardized exam	All

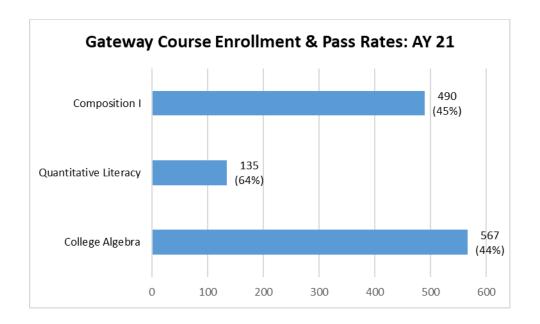
# **Advising**

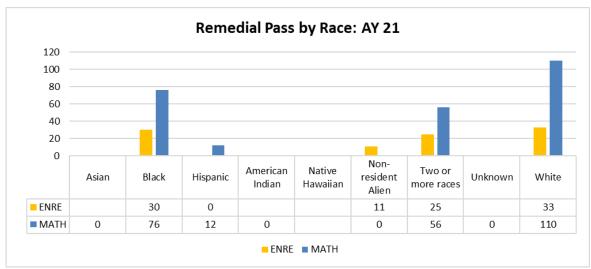
- All students must be advised each semester in order to register for classes.
- Beginning with the incoming freshman class of Fall 2018, the institution will move to a model of centralized advising of all freshman.
- New freshmen are advised for fall classes during summer orientation by professional advisors in one of two offices and continue to be advised in these offices until they earn approximately 45 credit hours.
- After reaching approximately 45 hours, students will be advised in academic college centers or academic departments.

# **Support Strategies Offered to Students**

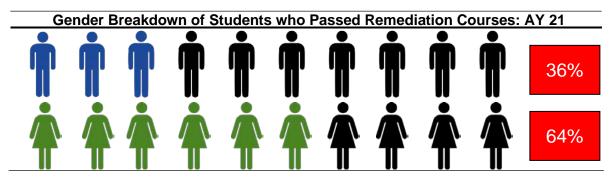
Academic advisors Learning Communities Writing Center Math Lab Academic coaches







\*0 indicates FERPA.



Total population: 372



## **Viable Metrics**

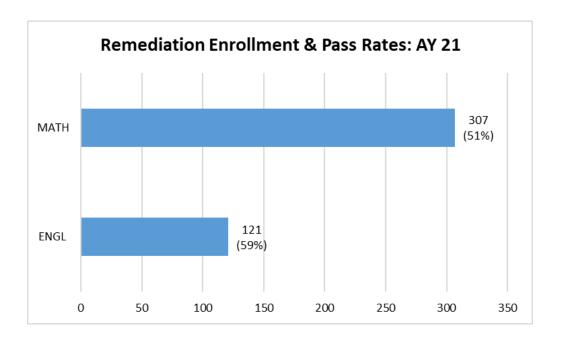
Indicator	Indicator Description	Gateway Subject Area
ACT (English)	Standardized exam	English
ACT (Math)	Standardized exam	Math
ACT (Reading)	Standardized exam	Reading
HS GPA (Overall)	GPA	All
Other	Department Placement Assessments	All

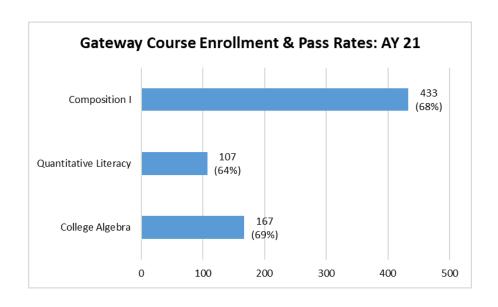
## **Advising**

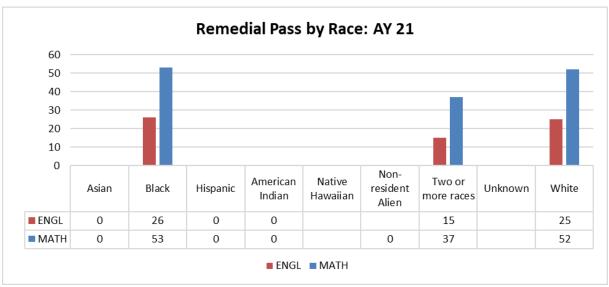
- Academic advising plays a vital role in the success of our students. Upon admission, each student
  is assigned an academic advisor specializing in his or her chosen field of study.
- The Institution uses faculty advisors for students who have declared a specific major and professional advisors for conditional prep and general studies students.
- All students are required to speak to an academic advisor before enrolling for the first time.
- Students are welcome to email, call or meet with their academic advisors.
- The Director of Academic Advising also takes a direct role in the advising process.
- The Director ensures that every student is assigned an advisor in a timely manner, advises general studies students, provides training for all professional and faculty advisors, develops new programming to prepare students for college and is responsible for any specialized projects associated with academic advising.

# **Support Strategies Offered to Students**

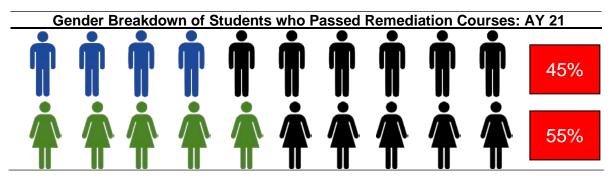
Early alert system Tutoring Services
Writing Center Academic workshops







<sup>\*0</sup> indicates FERPA.



Total population: 229



# **Viable Metrics**

Indicator Description	Gateway Subject Area
Standardized exam	All
Standardized exam	Math
Standardized exam	English
Standardized exam	Reading
Standardized exam	Math
	Standardized exam Standardized exam Standardized exam Standardized exam

# **Advising**

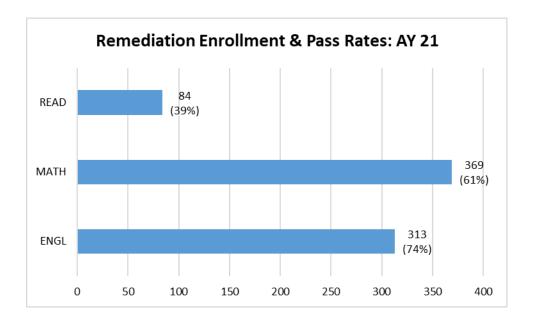
# **Support Strategies Offered to Students**

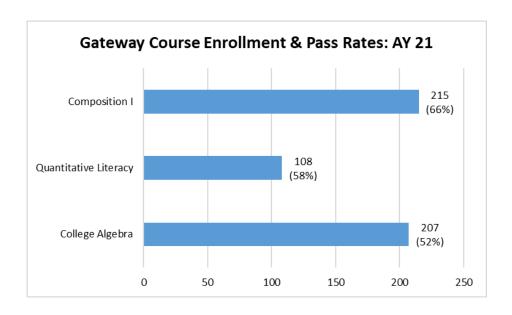
Summer programs

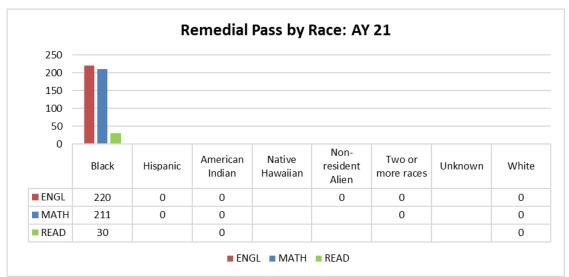
Living/Learning Centers

Faculty mentors

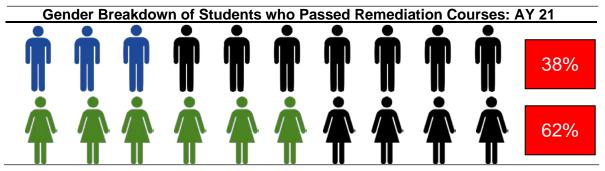
Tutoring Services
Early alert system
Academic Advisors







\*0 indicates FERPA



Total population: 490



## **Viable Metrics**

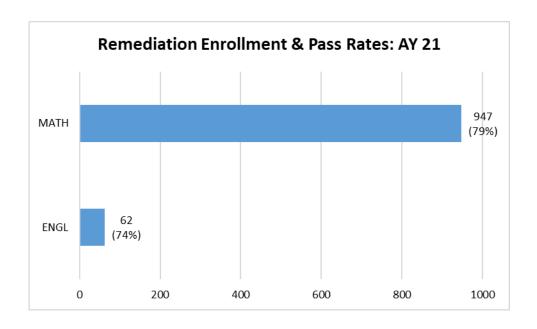
Indicator	Indicator Description	Gateway Subject Area
ACT (English)	Standardized exam	English
SAT (Writing & Language)	Standardized exam	English
COMPASS	Standardized exam	English
ACT (Reading)	Standardized exam	Reading
SAT (Reading)	Standardized exam	Reading
COMPASS	Standardized exam	Reading
ACT (Math)	Standardized exam	Math
SAT (Math)	Standardized exam	Math
ACCUPLACER (College Math)	Standardized exam	Math

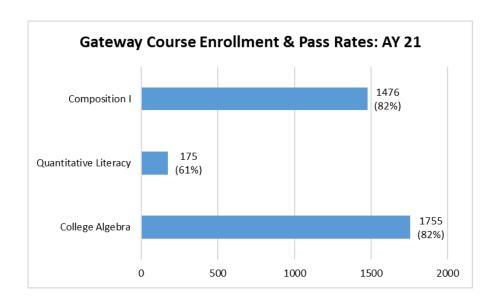
# **Advising**

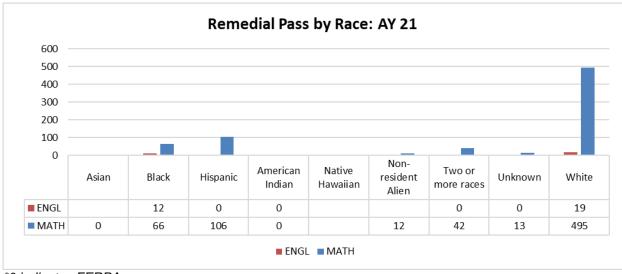
- Students in need of remediation will be pre-enrolled into the appropriate course(s) by the Registrar's Office or appropriate Advising Center prior to the start of the student's first semester.
- Academic advisors will be asked to review student course placement during orientation or before the start of the semester.

# **Support Strategies Offered to Students**

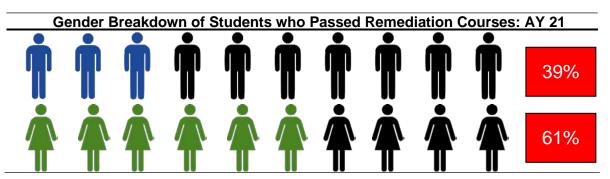
Supplemental Instruction Mid-term Grade reporting Math Lab







\*0 indicates FERPA.



Total population: 795



## **Viable Metrics**

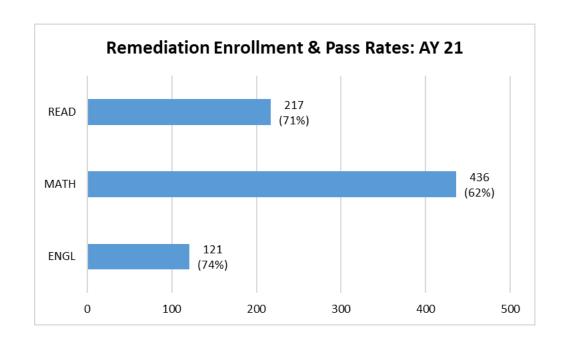
1 100010 111011100		
Indicator	Indicator Description	Gateway Subject Area
ACT (Math)	Standardized exam	Math
ACT (English)	Standardized exam	English
ACT (Reading)	Standardized exam	Reading
Other	Completed transitional or	All
	college-level coursework	

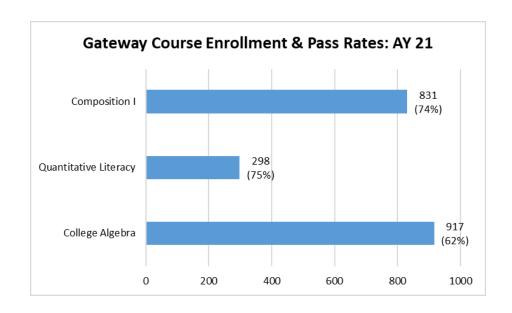
## **Advising**

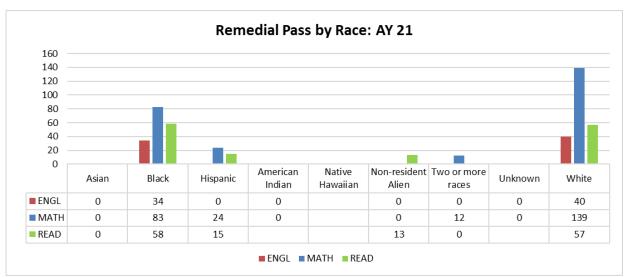
- Students who are required to complete transitional courses are conditionally admitted to the university.
- All students will be assigned an advisor in UCA's Academic Advising Center, and advisors will
  regularly practice intrusive advising with these students, which includes mandatory individual and
  group advising sessions, review of the Academic Map (program of study) for a student's intended
  major, and monitoring of mid-term grades.
- Conditionally admitted students will have a registration hold placed on their account that prevents them from self-registering for classes until all transitional work has been completed.
- All entering undergraduate UCA students will be required to attend academic registration, including one-on-one advising sessions, with an optional two-day student orientation program (SOAR). All entering students are encouraged to participate in the orientation activities during Welcome Week before the first day of classes in August.

## **Support Strategies Offered to Students**

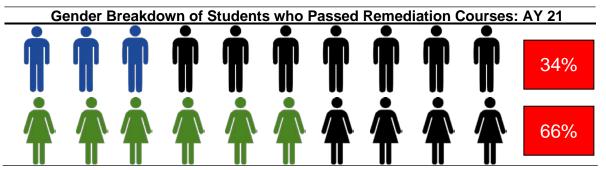
Summer programs Tutoring Services
Writing Center Freshman seminar (Journeys to Success)







\*0 indicates FERPA.



Total population: 513



## **Viable Metrics**

Indicator	Indicator Description	Gateway Subject Area
ACT (Overall score)	Standardized exam	All
Next-Gen ACCUPLACER	Standardized exam	All
(Overall Score)		
Grit test	Motivational Assessment	All
Other	Institutional Assessments	All
HS GPA (Overall)	GPA	All

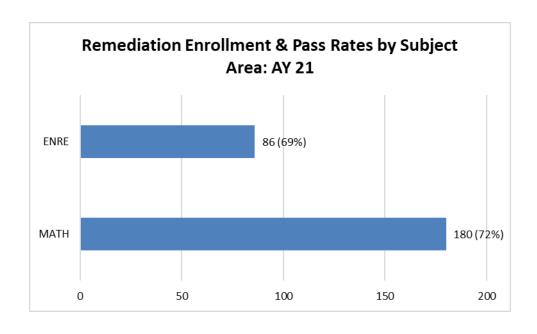
# **Advising**

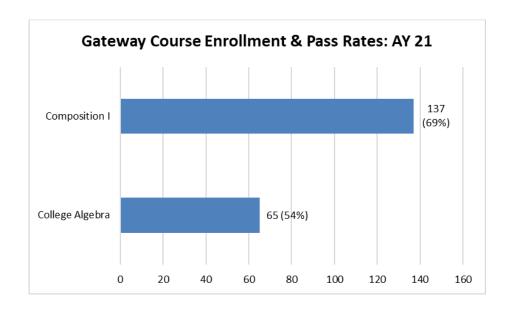
- The Academic and Career Enrichment (ACE) Center includes advising and career services, testing, mentoring, and tutoring programs. Three fulltime advisors are housed in the center and all new students and students returning after a period of separation are assigned to them for career and academic advisement.
- Each advisor has an area of specialization: transfer degrees, CTE programs or nursing/allied health programs.
- Students receive intensive advising and counseling regarding their career goals and educational plans. These three advisors continue to serve as the advisor for these students until they have successfully completed 12 hours of college work with a GPA of 2.00. At that time, the students are assigned to a faculty advisor in their field of study.

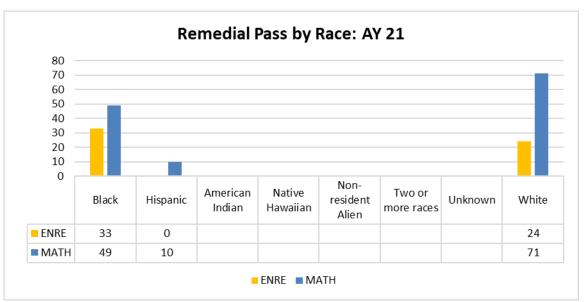
# **Support Strategies Offered to Students**

Early alert system
Tutoring Services
Supplemental Instruction

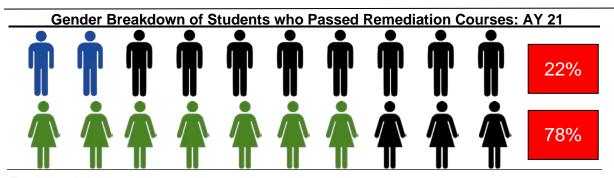
Peer mentors
Academic advisors
First-year Experience course







\*0 indicates FERPA.



Total population: 189



## **Viable Metrics**

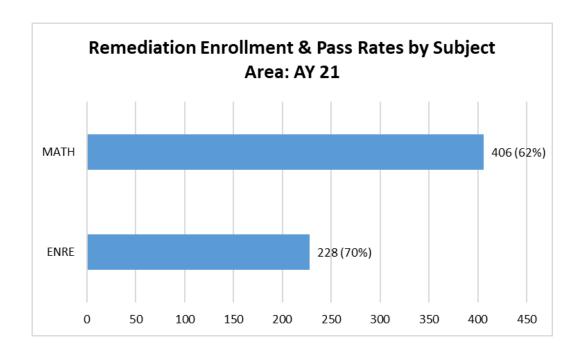
Indicator	Indicator Description	Gateway Subject Area
ACT (English)	Standardized exam	English
ACT (Reading)	Standardized exam	Reading
ACT (Math)	Standardized exam	Math

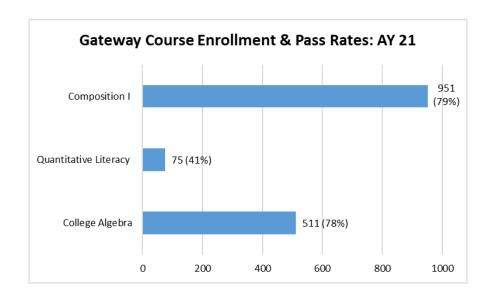
## **Advising**

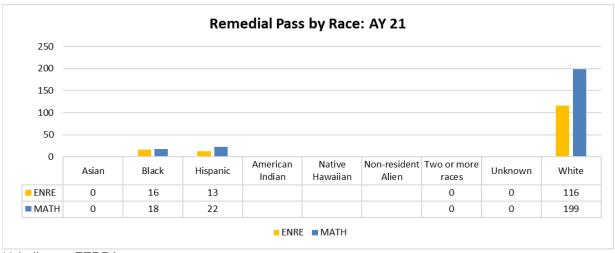
- ASUB primarily employs a faculty advising model in which all degree seeking students (new and transfer) are assigned a faculty member to serve as their advisor.
- As part of the Arkansas Guided Pathways initiative ASUB created four-semester plans of study for all of its degrees that outline the courses that should be taken and in what order those classes should be taken.
- Upon meeting with a student the advisor will work with the student to determine what course of study the student is interested in pursuing. The advisor then creates an individualized plan of study based upon the degree plan the student indicated and the standardized test scores the student has on file.
- All advisors are equipped with the University's Placement Guide which indicates what courses (English and Math) a student is eligible to enroll in.

# **Support Strategies Offered to Students**

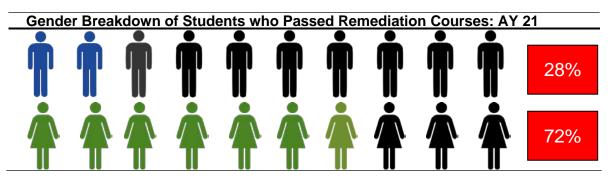
Tutoring Services
Early alert system
Attendance reporting







\*0 indicates FERPA



Total population: 409



#### **Viable Metrics**

Indicator	Indicator Description	Gateway Subject Area
ACT (Overall score)	Standardized exam	All
ACCUPLACER (Overall Score)	Standardized exam	All
SAT (overall score)	Standardized exam	All
COMPASS	Standardized exam	All
Other	Years Since Last Class	All
Other	High School Grades	All

#### **Advising**

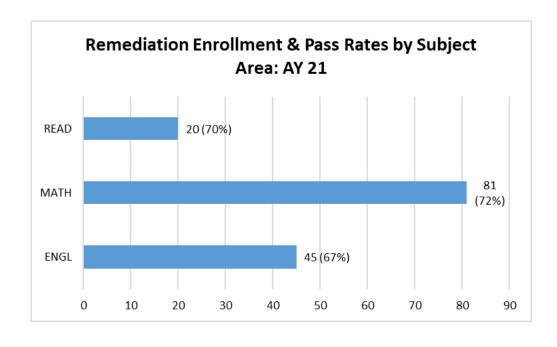
 Placement may be determined by scores earned on the American College Test (ACT), the Scholastic Aptitude Test (SAT), the Computerized Placement Assessment and Support System (COMPASS), the Assessment of Skills for Successful Entry (ASSET), or the ACCUPLACER Next Generation test.

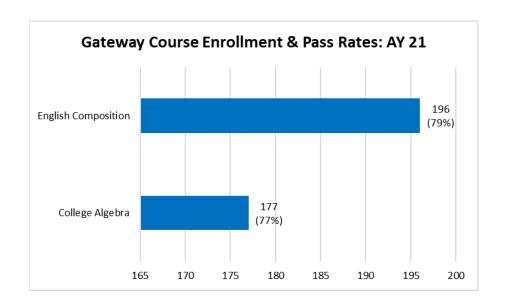
• Students with placement test scores more than three years old may be required to retest.

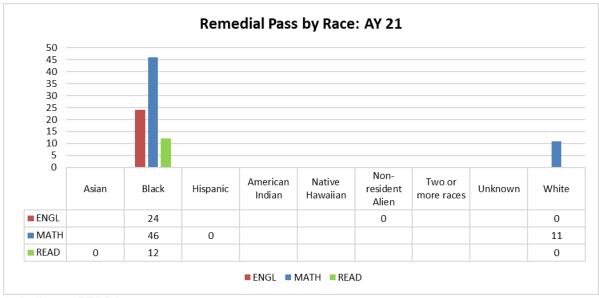
#### **Support Strategies Offered to Students**

Early alert system
Attendance reporting
Tutoring Services
Supplemental Instruction
First-Year Experience course

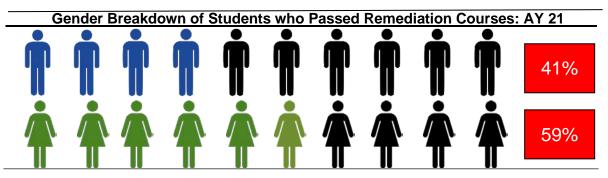
Academic advisors
Other
Mid-term Grade reporting
Academic coaches
Academic workshops







\*0 indicates FERPA.



Total population: 102



#### **Viable Metrics**

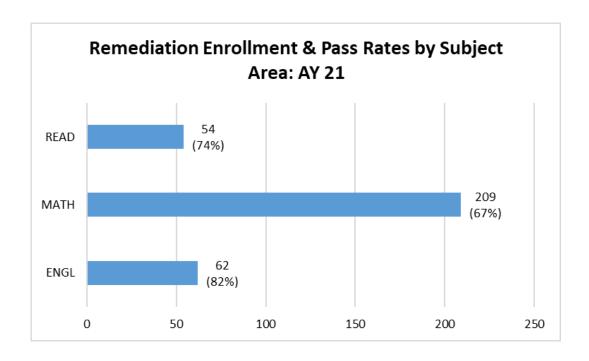
Indicator	Indicator Description	Gateway Subject Area
ACT (Overall score)	Standardized exam	All
ACCUPLACER (Overall Score)	Standardized exam	All
COMPASS	Standardized exam	All

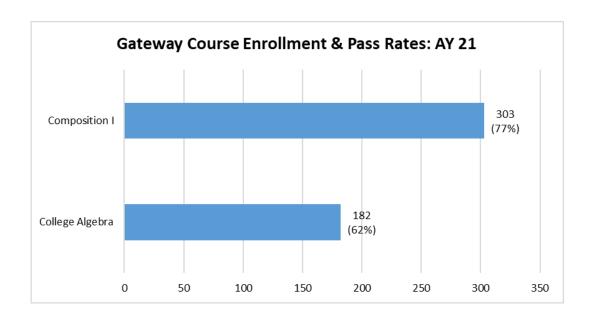
## **Advising**

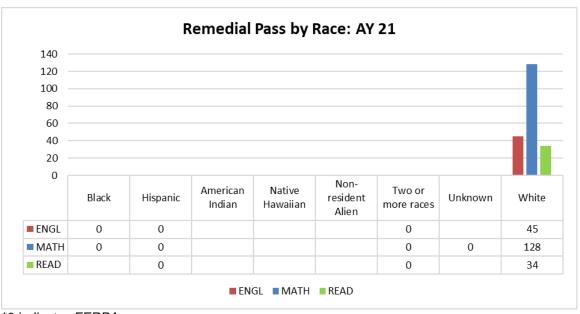
- Each faculty member has several discipline specific advisees.
- Faculty advisers offer themselves as mentors and support students as they struggle to survive the routine traumas of the first 2 years at college.
- A newly hired "Student Retention Specialist" offers Mentoring, support, career guidance, and academic counseling to students. The specialist focuses on retention through an early alert system and advises students who need intervention.

## **Support Strategies Offered to Students**

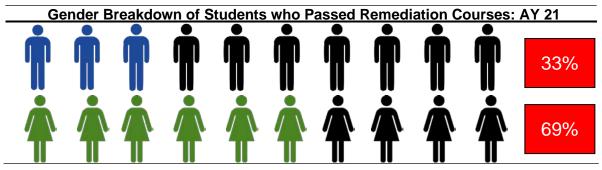
Tutoring Services Writing Lab







\*0 indicates FERPA.



Total population: 232



#### **Viable Metrics**

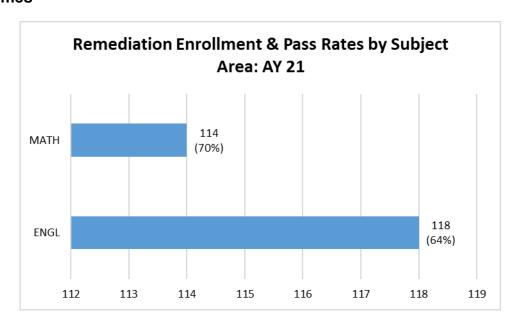
Indicator	Indicator Description	Gateway Subject Area
ACT (English)	Standardized exam	English
ACT (Reading)	Standardized exam	English
ACCUPLACER (Sentence Skills)	Standardized exam	English
ACCUPLACER (Reading Comprehension)	Standardized exam	English
COMPASS	Standardized exam	English
ACT (Math)	Standardized exam	Math
ACCUPLACER (Elementary Algebra)	Standardized exam	Math
COMPASS	Standardized exam	Math
Other	ACT Engage	All

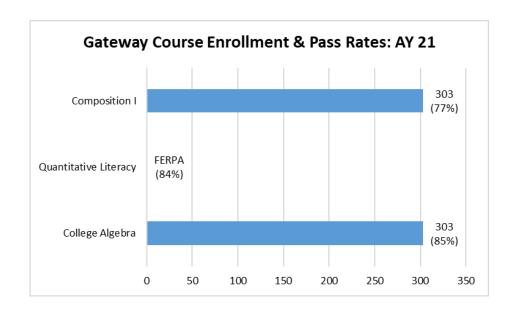
#### **Advising**

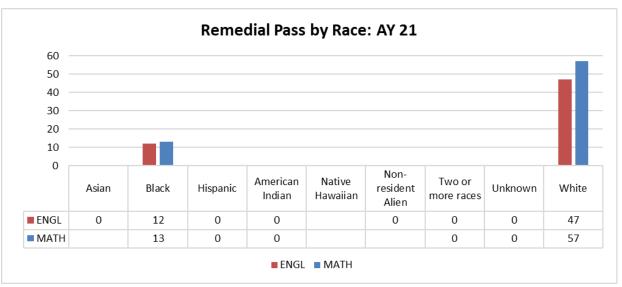
- Students who are first time, full-time, award seeking whose assessment scores placethem in two or more remedial courses are conditionally admitted to the College.
- Students admitted under this policy enroll in College and Life Skills to learn strategies and acquire skills essential to becoming a successful college student and a lifelong learner.

## **Support Strategies Offered to Students**

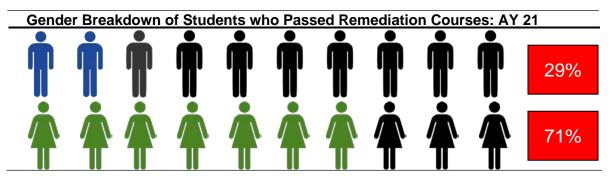
Tutoring Services Career Pathways Initiative Early alert







\*0 indicates FERPA.



Total population: 155



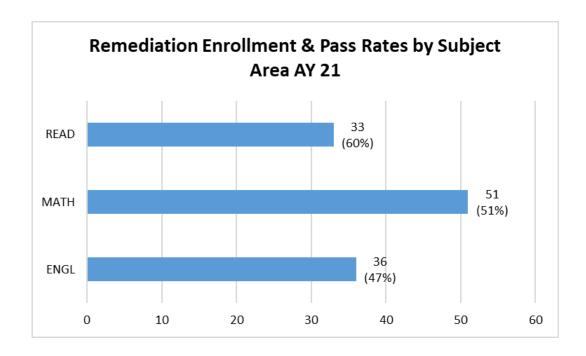
## **Viable Metrics**

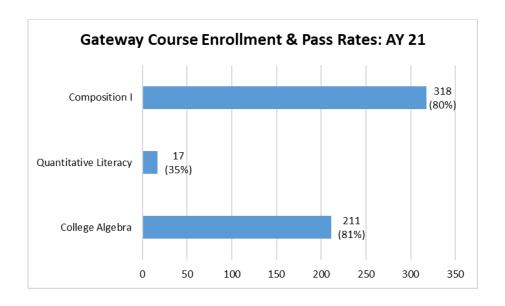
Indicator	Indicator Description	Gateway Subject Area
ACT (Overall Score)	Standardized exam	All
ACCUPLACER (Overall Score)	Standardized exam	All
Next-Gen ACCUPLACER (Overall Score)	Standardized exam	All
Other	Prior Learning	All
Other	Prior Work experience	All

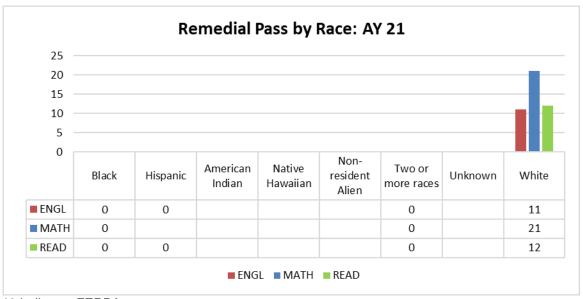
# **Advising**

# **Support Strategies Offered to Students**

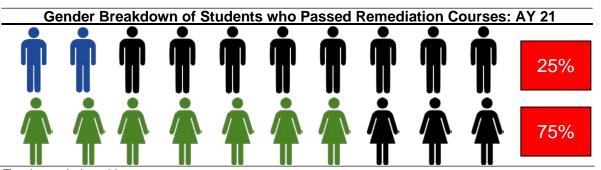
First-Year Experience course Early alert system Student Support Services Career Counseling Math Lab







\*0 indicates FERPA.



Total population: 63



#### **Viable Metrics**

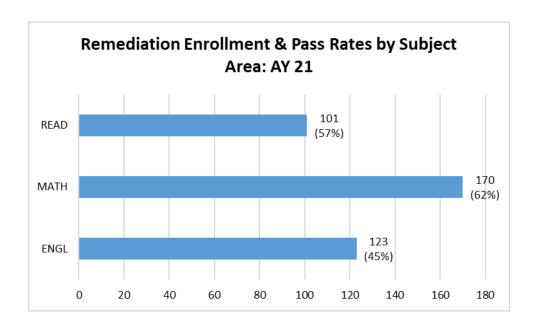
Indicator	Indicator Description	Gateway Subject Area
ACT (Overall score)	Standardized exam	All
ACCUPLACER (Overall Score)	Standardized exam	All
High School GPA (Overall)	GPA	All
ACT (Math)	Standardized exam	Math
ACT (English)	Standardized exam	English

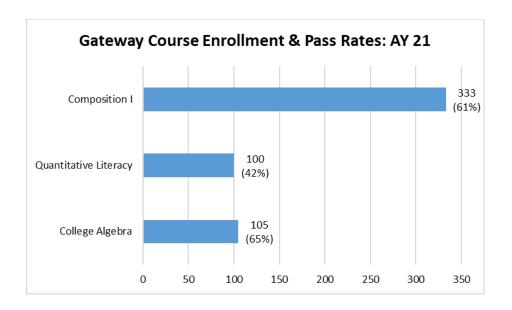
## **Advising**

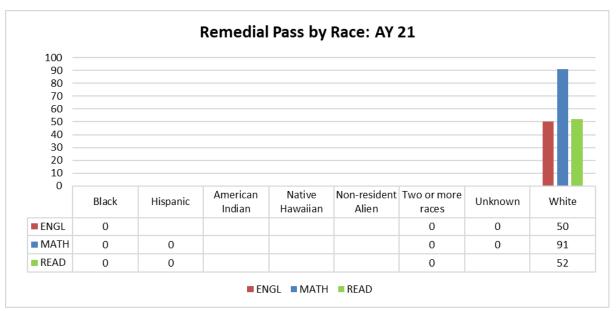
- First-time entering students meet with a Student Services advisor during the registration process. At the time of advising, the Student Services advisor discusses a degree plan with the student.
- During the advisement/registration program, the student will be given a form that lists all developmental courses the student is required to take in their first 30 credit hours.
- Once a student is enrolled, he/she is assigned a faculty member as an Academic Advisor. During
  the semester, each Academic Advisor is to contact each student assigned at least once to ensure
  the student is staying on track and to answer any questions.

#### **Support Strategies Offered to Students**

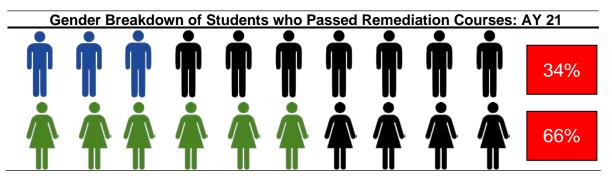
Early alert system
First-Year Experience course







\*0 indicates FERPA.



Total population: 219



#### **Viable Metrics**

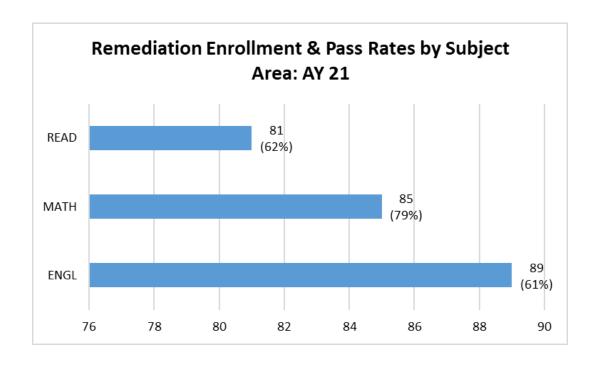
Indicator	Indicator Description	Gateway Subject Area
ACT (Overall score)	Standardized exam	All
SAT (overall score)	Standardized exam	All
ACCUPLACER (Overall Score)	Standardized exam	All

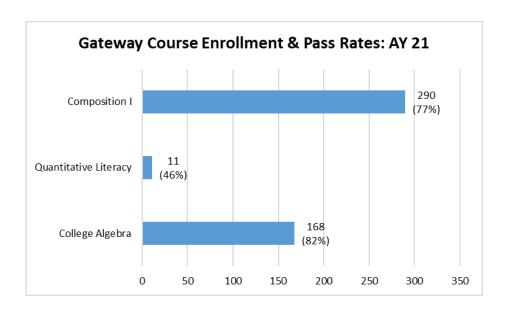
## **Advising**

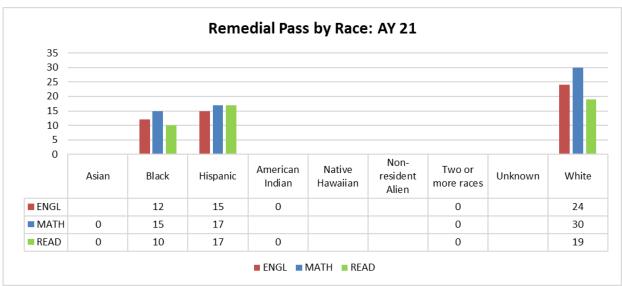
- At initial enrollment, students are advised through Student Services.
- Students are then assigned a personal academic advisor specific to their area of study. The student and advisor will work together to design a customized degree plan.
- The advisor will register the student for classes, and serve as a mentor throughout enrollment.

## **Support Strategies Offered to Students**

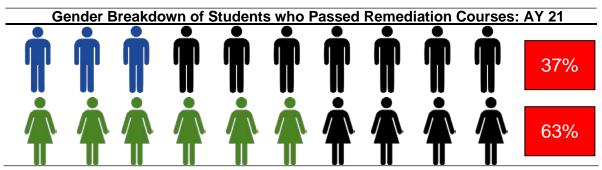
Early alert system Tutoring Services







\*0 indicates FERPA.



Total population: 171



#### **Viable Metrics**

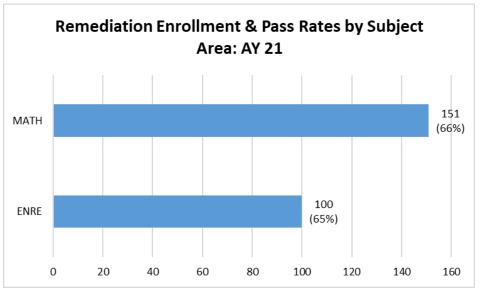
Indicator	Indicator Description	Gateway Subject Area
ACT (Overall score)	Standardized exam	All
ACCUPLACER (Overall Score)	Standardized exam	All
Next-Gen ACCUPLACER	Standardized exam	All
(Overall Score)	0.54	
High School GPA (Overall)	GPA	All
Other	Prior high school or college coursework	All
Other	Student age at admission or re-entry	All
Other	Student intake survey	All
Other	Secondary Career	All
	Center Coursework	

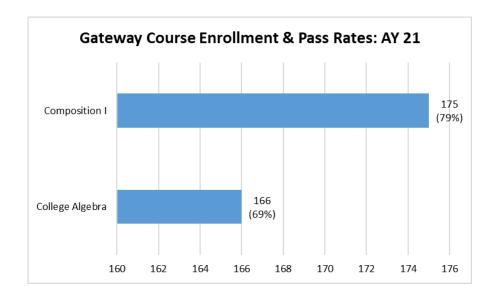
#### **Advising**

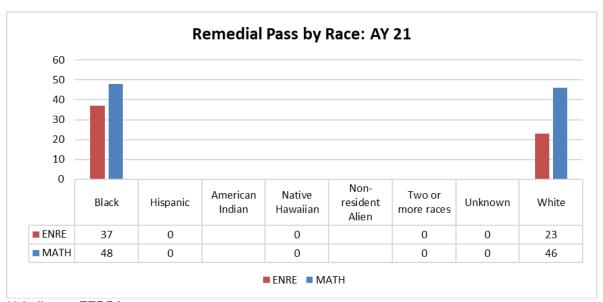
- First-time entering students are required to receive in-depth advising from professional advisors housed in the Student Support Services Complex at EACC, as are undecided and non-degree seeking students.
- Students who are returning and have declared a major are assigned to a faculty advisor within the chosen field of study.
- Students who place into Developmental Education have dedicated faculty advisors assigned to them, which provides for intensive advising for students needing additional academic support.
- Students who qualify for program participation, including Student Support Services, Career Pathways, or Working Students Success Network, are assigned a program-specific advisor who supplements advising alongside the advisor or assigned faculty member.
- Upon completing the admissions process, first-time entering students and students with
  placement scores older than five years are given an entrance assessment to determine the
  most appropriate course placement.

#### **Support Strategies Offered to Students**

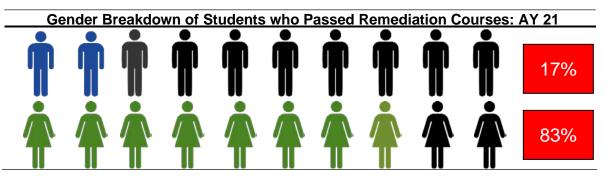
Early alert system Working Student Success Network Tutoring services Career Pathways Initiative







\*0 indicates FERPA.



Total population: 165



#### **Viable Metrics**

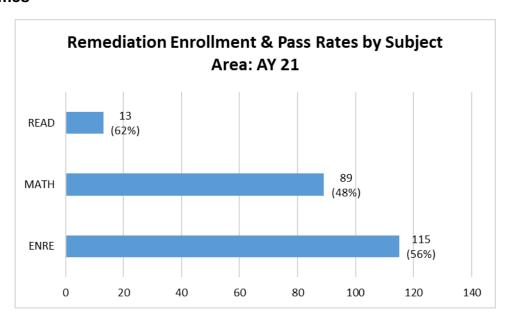
Indicator	Indicator Description	Gateway Subject Area
ACT (Overall score)	Standardized exam	All
ACCUPLACER (Overall Score)	Standardized exam	All
COMPASS	Standardized exam	All
High School GPA (Overall)	GPA	All
High School GPA	GPA	All
(By Subject Area)		
Other	Student Opinion/Motivation	All

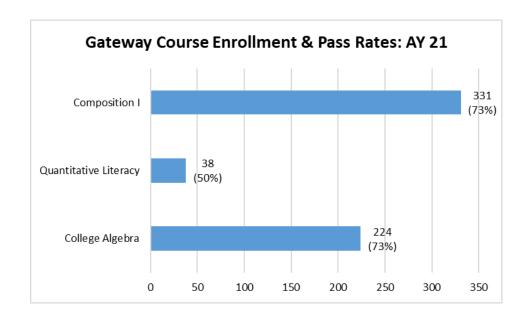
## **Advising**

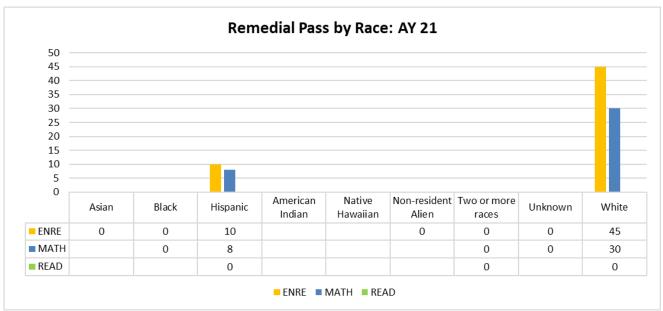
- North Arkansas College has implemented assigned advisors.
- All new or non-continuous students see an institutional advisor when they enroll in their first semester. Students are then assigned to an institutional or faculty advisor based on their major.
- Students are required to meet with an advisor to schedule classes for the next semester until the student has 30 college credit hours excluding college preparatory hours.

#### **Support Strategies Offered to Students**

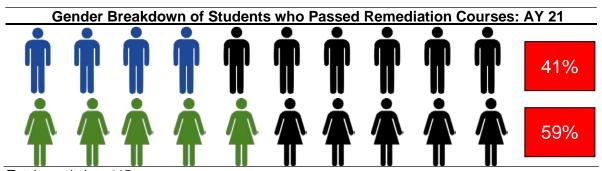
Academic coaches Early alert system







\*0 indicates FERPA.



Total population: 115



#### **Viable Metrics**

Indicator	Indicator Description	Gateway Subject Area
ACT (English)	Standardized exam	All
ACT (Math)	Standardized exam	Math
ACCUPLACER (College Math)	Standardized exam	Math
ACCUPLACER (Sentence Skills)	Standardized exam	English
HS GPA (Overall)	GPA	All
Other	Time out of high school	All
Other	High School Course Success	All
Other	Ask the student what they think	All
	they can accomplish	

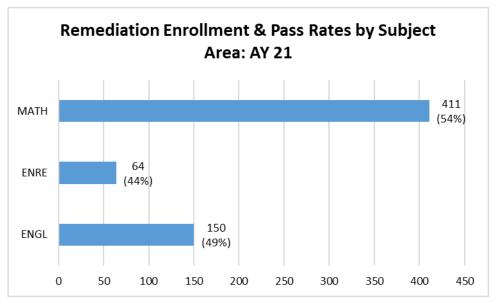
#### **Advising**

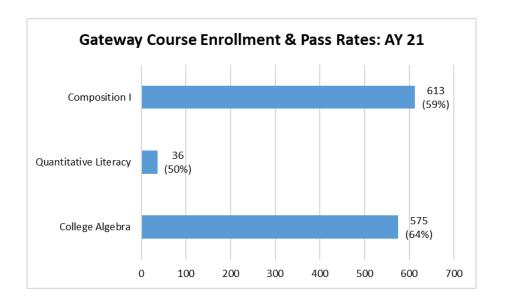
- Students with borderline scores, like those in the Decide category, should be placed in the higher level courses with consideration for the following factors about placement:
  - Time out of high school How long since high school? Students who are more recent high school graduates or GED takers have a higher likelihood of being successful in college level courses.
  - High School GPA What was the high school GPA? A GPA of 3.25 or higher reflects a student who is more likely to be successful.
  - O HS Course Success What kind of grades did the student get in a particular sequence of classes? For example, a student with borderline test scores in Math that had a B or higher in high school Algebra II and Trigonometry, is probably ready for College Algebra. It is easier to move students down to Foundations II than up to College Algebra once the semester as begun.
  - Asking the student What does the student think they can accomplish? Studies show that students who are confident in their ability have a higher likelihood of success that those who are not confident.

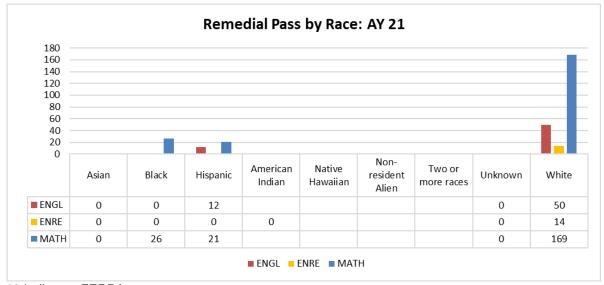
#### **Support Strategies Offered to Students**

Early alert system

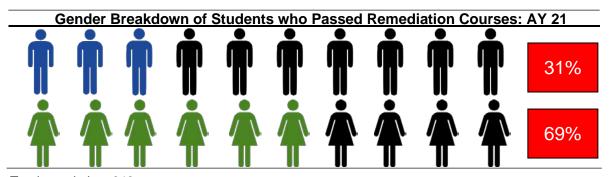
**Tutoring Services** 







\*0 indicates FERPA.



Total population: 319



#### **Viable Metrics**

Indicator	Indicator Description	Gateway Subject Area
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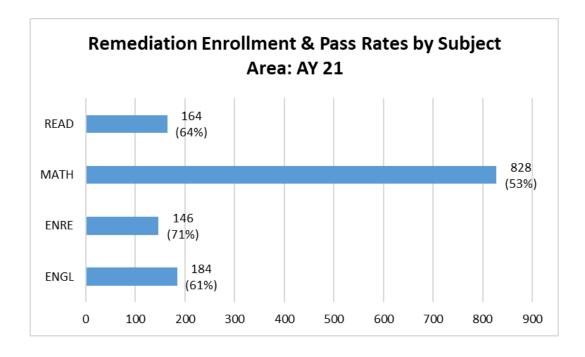
#### **Advising**

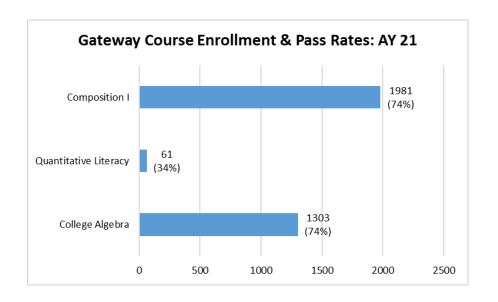
- The plan directs students into a "case-management," holistic model that is managed by the college's student support division.
- A student with a demonstrated deficiency in reading, writing, or mathematics (based on Accuplacer or ACT scores) is subject to restricted registration in accordance with the academic plan and course outlines approved by the college's administration.

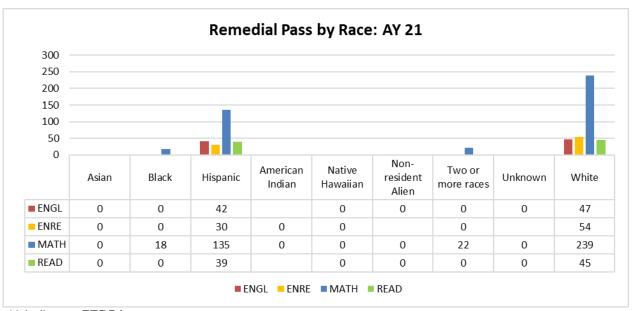
## **Support Strategies Offered to Students**

Academic advisors
Early alert system
First-Year Experience course

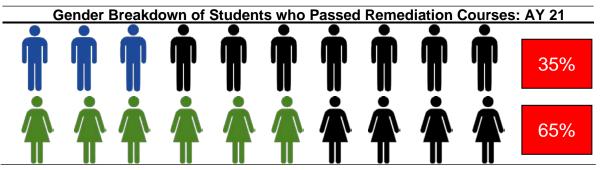
Math Lab Writing Center Tutoring Services







\*0 indicates FERPA.



Total population:749



## **Viable Metrics**

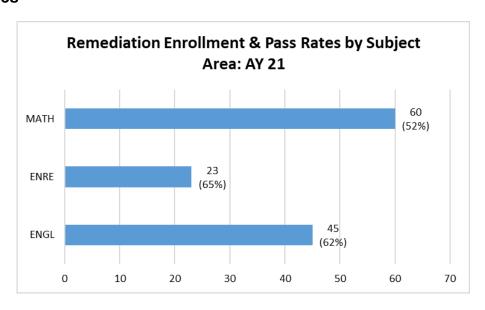
Indicator	Indicator Description	Gateway Subject Area
ACT (Overall Score)	Standardized exam	Math
		English
SAT (overall score)	Standardized exam	Math
		English
COMPASS	Standardized exam	Math
		English
ACCUPLACER (Overall Score)		Math
		English
Next-Gen ACCUPLACER (Overall Score)	Standardized exam	Math
		English
High School GPA (Overall)	GPA	Math
		English
Other	Age at entry	Math
		English

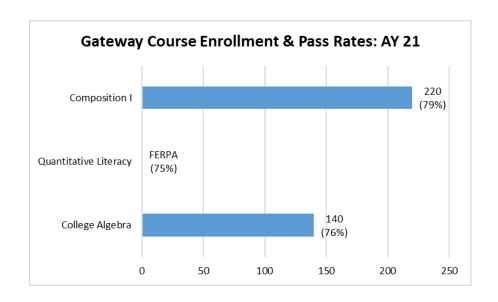
# Advising

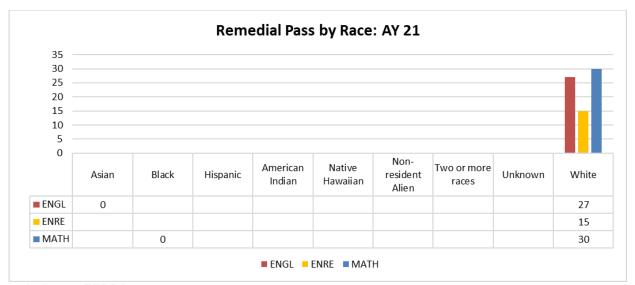
# **Support Strategies Offered to Students**

Early alert system
Attendance reporting

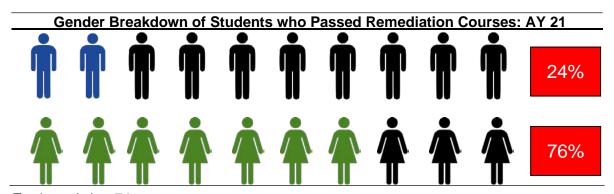
Tutoring Services Math Lab







\*0 indicates FERPA



Total population: 74



#### **Viable Metrics**

Indicator	Indicator Description	Gateway Subject Area
ACT (English)	Standardized exam	English
Next-Gen ACCUPLACER (Writing)	Standardized exam	English
ACT (Math)	Standardized exam	Math
Next-Gen ACCUPLACER	Standardized exam	Math
(Quantitative Reasoning, Algebra, &		
Statistics)		
ACT (Reading)	Standardized exam	Reading
Next-Gen ACCUPLACER	Standardized exam	Reading
(Reading)		_
COMPASS	Standardized exam	All
Next-Gen ACCUPLACER	Standardized exam	All
(Overall Score)		

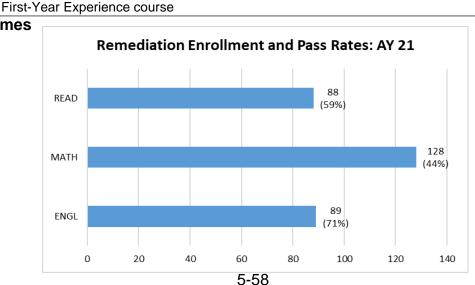
#### **Advising**

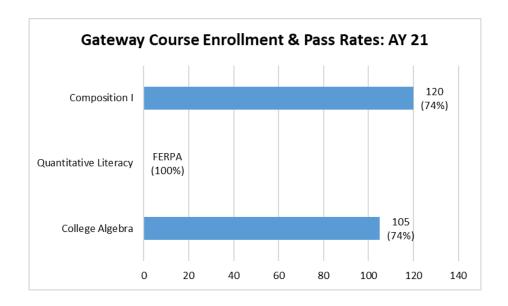
- Once students come to the PCCUA One Stop Center, the advisor role becomes most prominent in the student experience.
- Efforts at this first phase are focused on Planning for Success which include Next Gen Accuplacer
  Preparation, testing and placement, the assignment of an advisor, referral for disabilities or other
  services if needed (Student Support Services, Career Pathways, and the Working Family Center,
  other).
- The next phase, Enrolling for Success, is also monitored by an advisor and includes the
  completion of an Individual Career Plan (ICP) and the use of the appropriate Guided Pathway,
  Enrollment in Student Success I & II, financial and career coaching, income support screening,
  developmental education placement if needed, developmental education fast track (co-requisites)
  if desired, and ongoing focused advising.
- The third phase, Sustaining Success, requires advisor assistance to help the student with retention and completion and includes monitoring of class attendance and grades, continued career exploration if needed, selecting a major as early as possible, early assessment and early intervention monitoring, tutoring referral or learning lab referral if needed, monitoring supplemental instruction lab participation and continued focused advising.

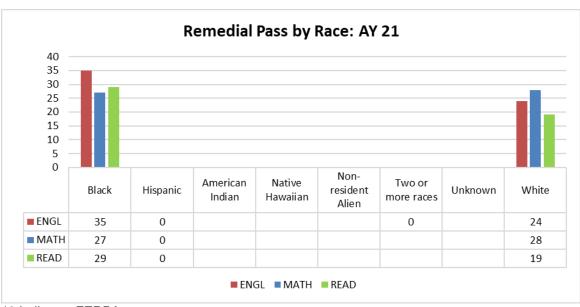
#### **Support Strategies Offered to Students**

Academic advisors
Academic workshops
Academic coaches
Early alert system

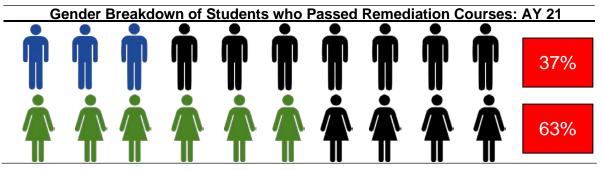
Math Lab Writing Center Tutoring Services Individual Career Plans







\*0 indicates FERPA.



Total population: 171



#### **Viable Metrics**

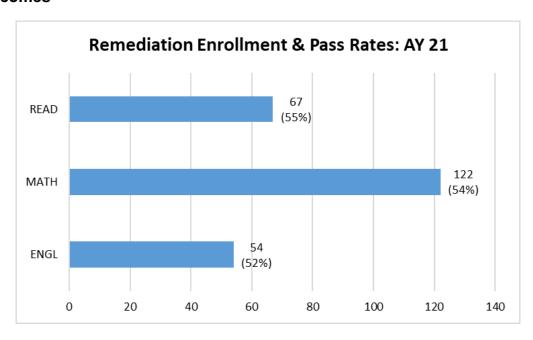
Indicator	Indicator Description	Gateway Subject Area
ACT (Overall Score)	Standardized exam	All
ACCUPLACER (Overall Score)	Standardized exam	All
Next-Gen ACCUPLACER	Standardized exam	All
(Overall Score)		
COMPASS	Standardized exam	All
ASSET	Standardized exam	All

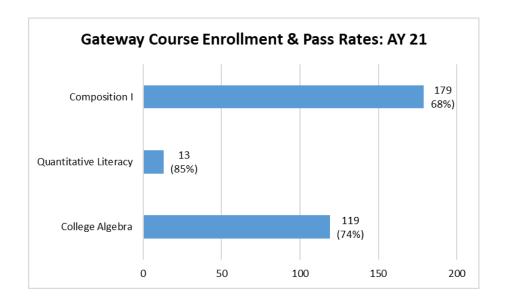
## **Advising**

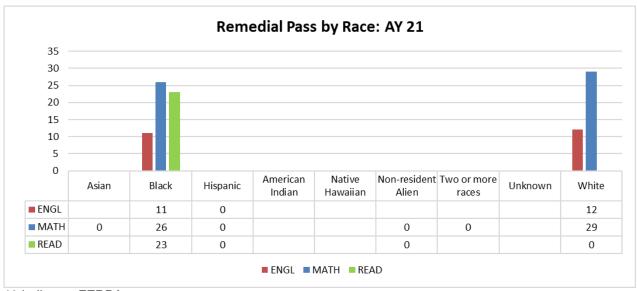
- SouthArk strives to employ a transitional model of advising by blending a variety of styles, depending on the evaluation of student needs.
- Appreciative advising concepts, along with proactive/intrusive advising are woven into student success courses, which are taught primarily during students' freshmen year.

## **Support Strategies Offered to Students**

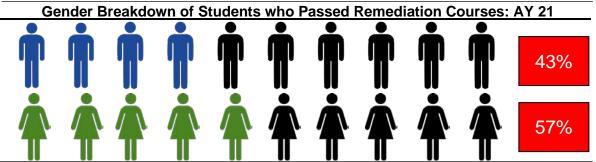
Early alert system Tutoring Services







\*0 indicates FERPA.



Total population: 131



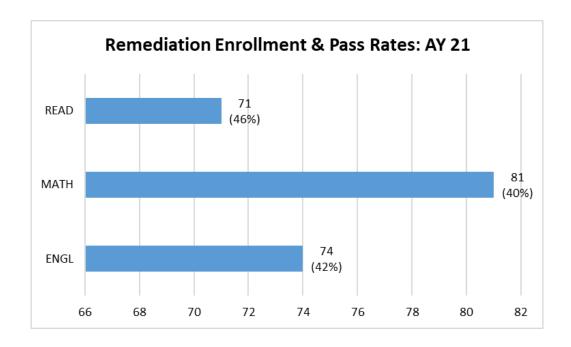
## **Viable Metrics**

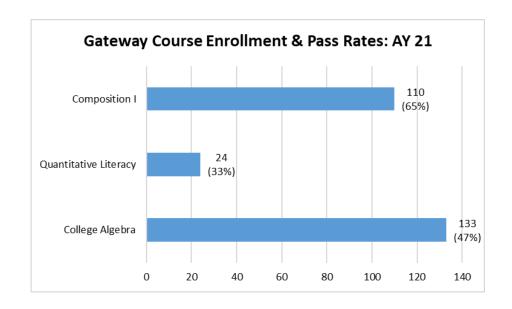
Indicator	Indicator Description	Gateway Subject Area
ACT (English)	Standardized exam	English
ACT (Math)	Standardized exam	Math
ACCUPLACER (Overall Score)	Standardized exam	All

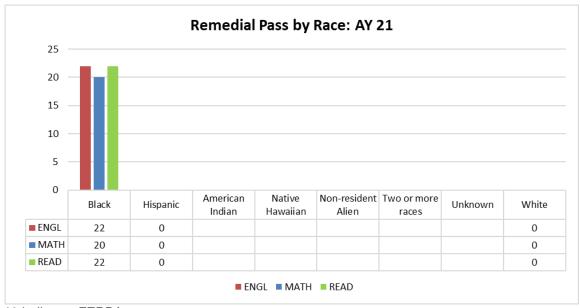
# Advising

# **Support Strategies Offered to Students**

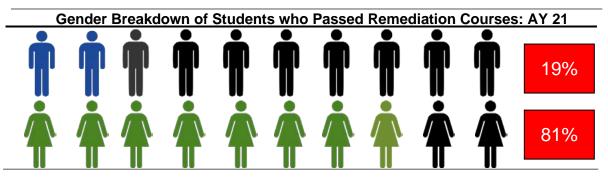
Early alert system Academic advisors Tutoring Services SEARK College Career Pathways First-Year Experience course







\*0 indicates FERPA.



Total population: 96



#### **Viable Metrics**

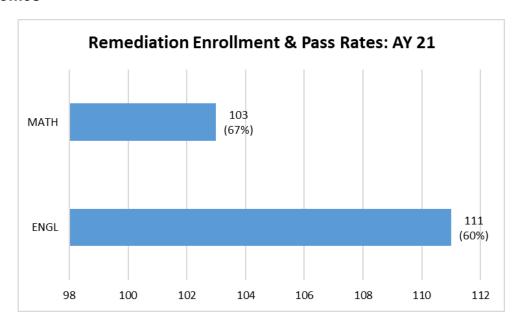
Indicator	Indicator Description	Gateway Subject Area
ACT (English)	Standardized exam	English
ACT (Math)	Standardized exam	Math
ACT (Reading)	Standardized exam	Reading
COMPASS	Standardized exam	All
GED	Standardized exam	All
ACT (Reading)	Standardized exam	All
ASSET	Standardized exam	All
ACCUPLACER (Overall Score)	Standardized exam	All
High School GPA (Overall)	GPA	All
Other	HS Course Completion &	All
	Remedial Course Completion	

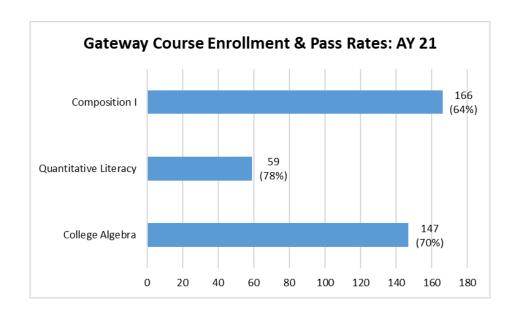
## **Advising**

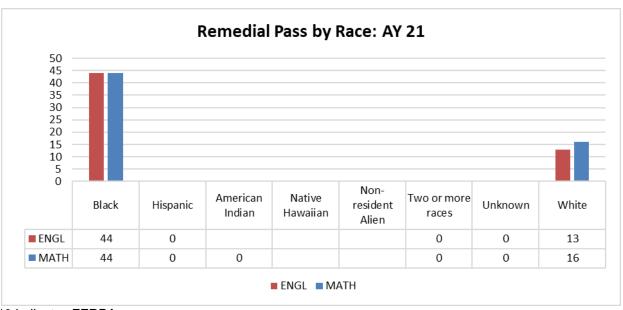
- Students are required to submit placement scores (ACT, ASSET, Compass, ACCUPLACER, or SAT) taken within the last five years.
- Advisors use the placement flowchart to determine placement in English and Math courses, including developmental education courses.
- SAU Tech accepts the highest score among multiple test sessions for each subtest.

#### **Support Strategies Offered to Students**

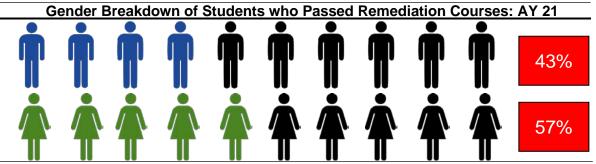
Early alert system First-Year Experience course Attendance reporting Tutoring Services







\*0 indicates FERPA.



Total population: 136



#### **Viable Metrics**

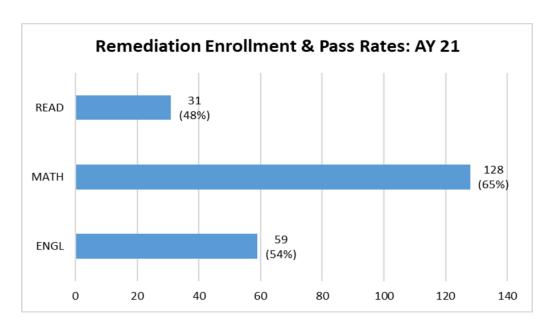
Indicator	Indicator Description	Gateway Subject Area
ACT (Overall score)	Standardized exam	All
ACCUPLACER (Overall Score)	Standardized exam	All
COMPASS	Standardized exam	All
SAT (overall score)	Standardized exam	All
HS GPA (Overall)	GPA	All
Other	HS Courses Completed by Subject Area	All

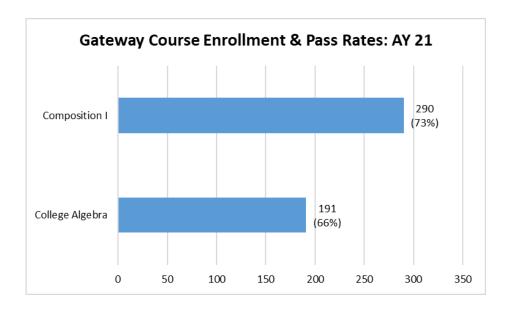
#### **Advising**

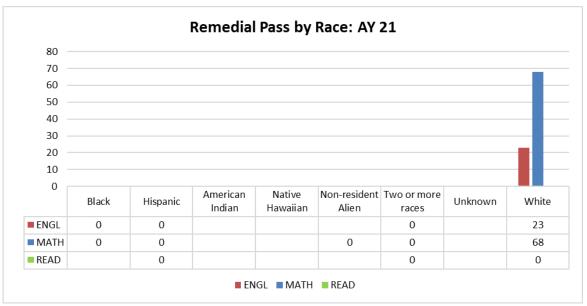
- Using the ACT scale of 0 to 36 with 19 as the college ready point and our existing developmental placement scores we established equivalencies for Accuplacer.
- Once Accuplacer scores were established work began to determine what measures, beyond nationally normed entrance exams, would be used.
- The consensus was that for this first year we would focus on those students testing one developmental level below college ready.
- Focusing on this subset of students, the new placement plan looks at the students' overall high school GPA. If the overall high school GPA is 3.25 or higher, then the students' high school transcript will be evaluated to determine if they took Algebra II (432000) or higher for mathematics and English 12 (413000) or higher for English and other college-level coursework. If the student scored a B or higher in those courses, then they would be eligible to move into the respective college level coursework.

#### **Support Strategies Offered to Students**

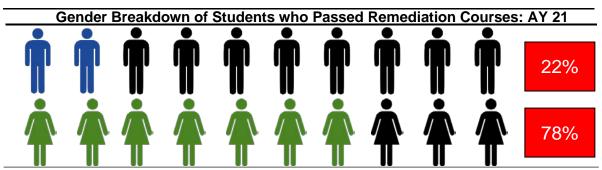
Academic advisors Writing Center
Early alert system Career Pathways Initiative







\*0 indicates FERPA.



Total population: 130



#### **Viable Metrics**

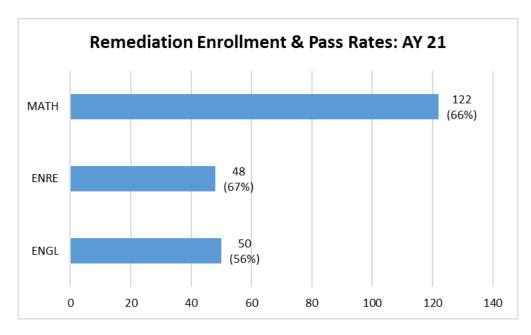
Indicator	Indicator Description	Gateway Subject Area
ACT (Overall score)	Standardized exam	All
ACCUPLACER (Overall Score)	Standardized exam	All
Next-Gen ACCUPLACER	Standardized exam	All
(Overall Score)		

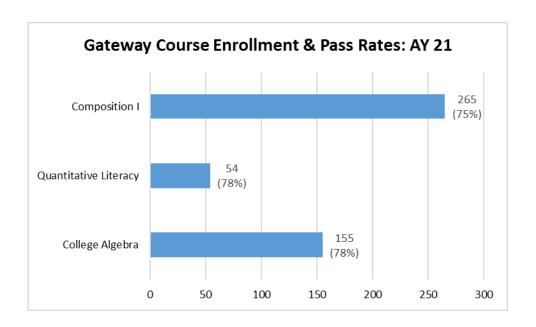
#### **Advising**

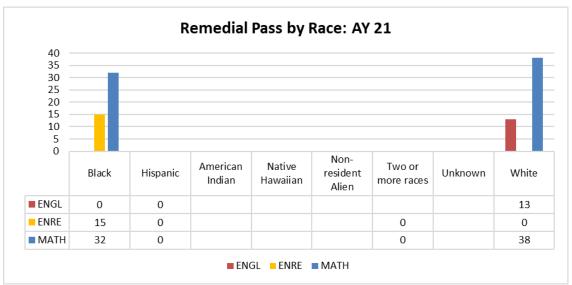
- UAHT is currently working under a hybrid-advising model where both the advising center and faculty advisors are providing service. Previously advisors were assigned a faculty member in the area most closely related to the student's proposed major field of study.
- Currently, UAHT is in the early stage of developing an intrusive/appreciative advising model utilizing a new advising center.
- Individualized student coaching will be provided by professional advising coaches, under the leadership of the Director of Advising.
- The center will support one stop, holistic advising that takes into account academic indicators, as well as cultural, financial, and non-cognitive factors impacting placement, success, persistence and completion. UAHT is in year one of its four-year implementation process.

#### **Support Strategies Offered to Students**

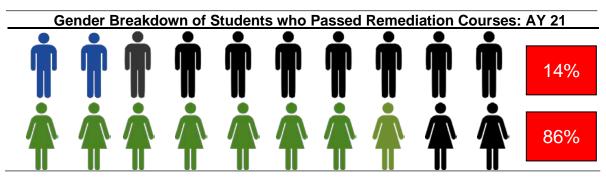
Academic Advisors Tutoring Services Attendance reporting Early alert system Mid-term grade reporting Career Center Career Pathways Initiative







\*0 indicates FERPA.



Total population: 140



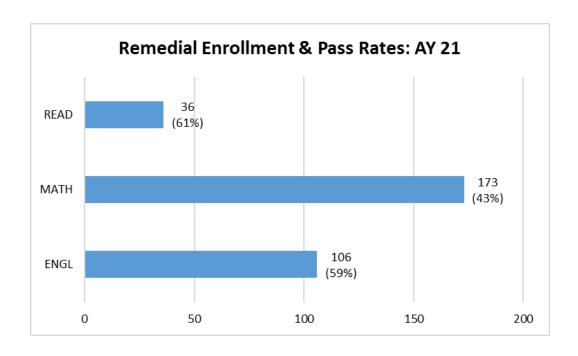
## **Viable Metrics**

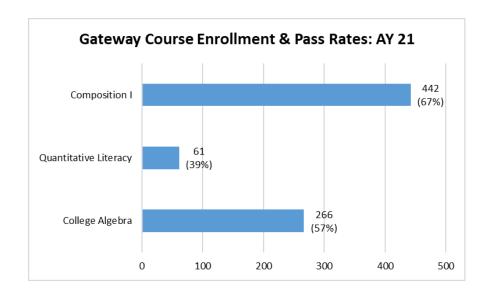
Indicator	Indicator Description	Gateway Subject Area
ACT (Overall score)	Standardized exam	All
COMPASS	Standardized exam	All
ACCUPLACER (Overall Score)	Standardized exam	All
Next-Gen ACCUPLACER	Standardized exam	All
(Overall Score)		

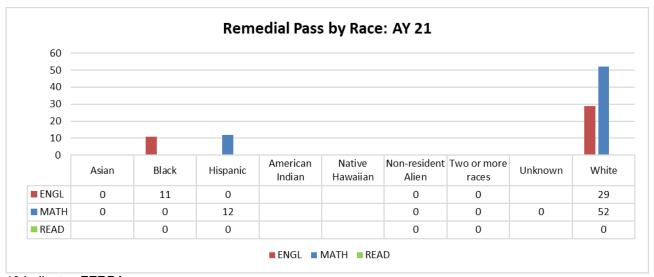
# Advising

# **Support Strategies Offered to Students**

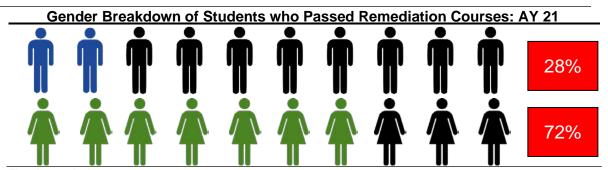
Tutoring Services Attendance reporting Early alert system







\*0 indicates FERPA.



Total population: 158



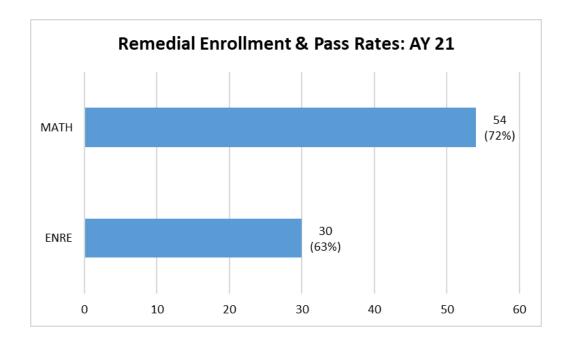
## **Viable Metrics**

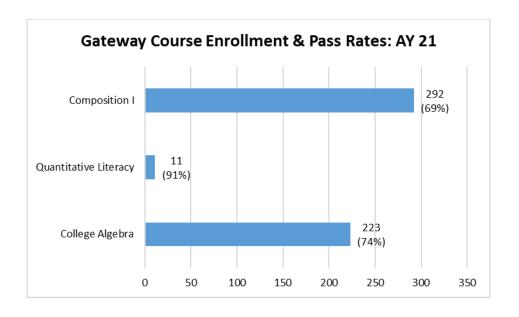
Indicator	Indicator Description	Gateway Subject Area
ACT (Overall Score)	Standardized exam	All
ACCUPLACER (Overall Score)	Standardized exam	All
SAT (Overall score)	Standardized exam	All
COMPASS	Standardized exam	All
HS GPA (Overall)	GPA	All
Other	Age at entry	All
Other	Faculty Interview Rubric	All
	Technical program student	All
Other	aptitude	

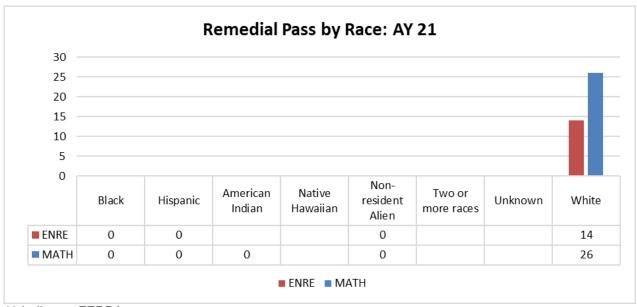
## **Advising**

## **Support Strategies Offered to Students**

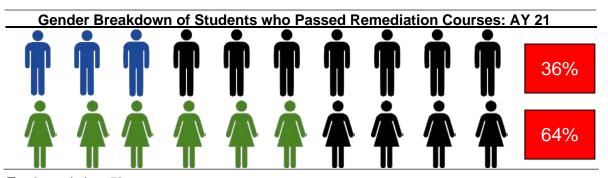
Attendance reporting Writing Center Tutoring Services Mid-term Grade reporting







\*0 indicates FERPA.



Total population: 58

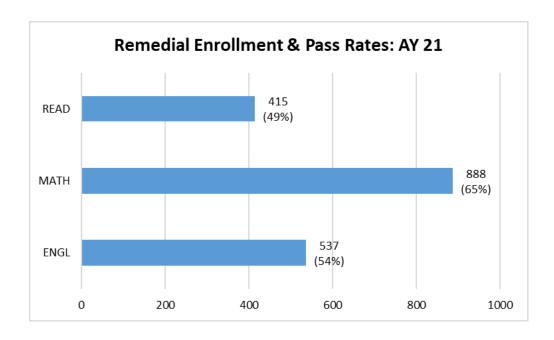


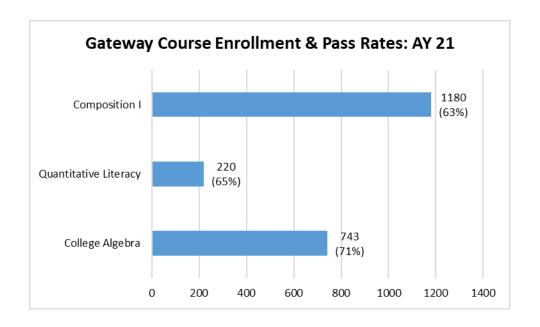
## **Viable Metrics**

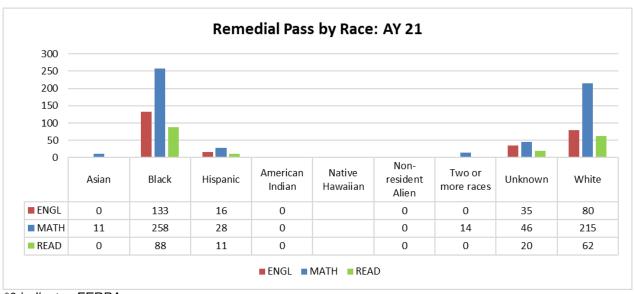
Indicator	Indicator Description	Gateway Subject Area
ACT (Overall score)	Standardized exam	All
COMPASS	Standardized exam	All
SAT (overall score)	Standardized exam	All

# Advising

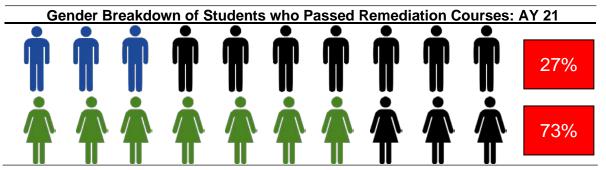
# Support Strategies Offered to Students Attendance reporting Tutoring (Individual)







\*0 indicates FERPA.



Total population: 1072