

# THE APPRAISER



Arkansas Appraiser Licensing and Certification Board

Winter 2018

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## Day with Appraisers event set for May 17, 2018

The Arkansas Appraiser Licensing and Certification Board's Day with Appraisers seminar is three months away. On May 17, 2018, approximately two hundred appraisers will participate in this continuing education program—the largest annual gathering of appraiser professionals in Arkansas. The Day with Appraisers seminar offers seven (7) hours of continuing education (CE) credit and an opportunity to interact with fellow appraisers.



The Day with Appraisers event will be held at the Wyndham Riverfront Hotel, 2 Riverfront Place, North Little Rock, AR 72114. The Wyndham Hotel is a change in venue from last year. The hotel is located at the foot of the Main Street Bridge on the North Little Rock side of the Arkansas River.

The speaker for the morning is Larry Disney, former Executive Director of the Kentucky Appraiser Board. During the afternoon, there will be several different speakers on a variety of topics.

Registration forms will be available on our website in late March. The cost of this seven-hour CE event is \$100 which includes lunch.

If you have any questions or need more information, please call the AALCB office at 501-296-1843.



## **AALCB Chief Investigator**

The Arkansas Appraiser Licensing and Certification Board is now accepting applications for Chief Investigator. The investigator position is open due to the resignation of Patrick Travers.

If you are interested, please apply at [ARStateJobs.com](http://ARStateJobs.com). In the right-hand drop-down box select Arkansas Appraiser Licensing and Certification Board. To apply, you will need to create an account with ARStateJobs.

If you have any questions or need more information, please call the AALCB office at 501-296-1843.





## Renewal Notices—Licensed and Certified Appraisers

Renewal notices for licensed and certified appraisers will be sent on Monday, April 30, 2018. You may renew your credential online beginning Thursday, May 3, 2018. We will no longer send pocket cards if you renew online unless it is requested. You may now print a copy of your pocket card via the online portal once you have renewed.

Keep in mind this **is** an education year. You must submit 28 hours of continuing/qualifying education with your renewal. The current education cycle is July 1, 2016, to June 30, 2018. Your education must be completed within this time frame. Included in the 28 hours due this year, is the seven (7) hour USPAP update taken within the current education cycle.

If you have any questions, please call the Appraiser Board office at 501-296-1843.

## A Few Parting Tips by Pete Prutzman

The number of complaints against Arkansas appraisers has risen in past two years. I've served on more hearing committees than expected. Better communication/customer service would eliminate many complaints. Even if a report is late, simply informing clients by returning phone calls and emails in a timely manner defuses many conflicts.

In efforts to please clients, some appraisers accept assignments beyond their competency. Better to associate with an appraiser competent in a specialized field, or decline an assignment, than to submit a faulty report.

When a complaint is filed, the appraiser's report is reviewed by the AALCB chief investigator and a three-person committee of the Board. We're all human, but several errors seem to occur frequently:



- “Boiler plate” issues where names, descriptions, or analysis refer to a previous, unrelated, report;

- Lack of support for adjustments;

- Failure to analyze prior sales of the subject property.

There are additional, recurring, items (and typos) that can usually be found by brief review. Simply have someone else read the report before it's sent. If you work alone, just “sleep on it” and review the report next morning.

As professional appraisers we should respect ourselves and each other. We should qualify our clients and decline (or refer to others) assignments that don't fit our specialty or schedule.

**Arkansas Appraiser  
Licensing and Certification  
Board**

101 E. Capitol  
Suite 430  
Little Rock, AR 72201

Phone: 501-296-1843  
Fax: 501-296-1844  
Email: [alcb@arkansas.gov](mailto:alcb@arkansas.gov)

**Staff:**

Diana Piechocki, Executive Director  
Kelli Black, Executive Assistant  
Valerie Brown, Admin. Specialist III

**AALCB All Active Registered, Licensed  
and Certified Appraisers**

License Type	
State Registered	<b>180</b>
State Licensed	<b>46</b>
Certified Residential	<b>371</b>
Certified General	<b>413</b>
Total: *does not include temporary	<b>1010</b>

**Board Members**

Shannon Mueller, Chair  
Cary Matthews, Vice-Chair  
Tom Ferstl  
James Gibson  
Brian Hester  
Charles Johnson  
Scott McKennon, Treasurer  
Randy Minton  
James Murphy  
Pete Prutzman

**Supervisor/Trainee Course Schedule for  
2018**

<b>Date:</b>	<b>City:</b>	<b>Location:</b>
April 19th	Little Rock	Main St. Mall
June 21st	Little Rock	Main St. Mall
August 16th	Rogers	Cabela's
October 18th	Jonesboro	Farm Credit Office
December 6th	Little Rock	Main St. Mall