

Additional Guidance Addendum

In an effort to provide additional guidance to the Premium Aggregation Solution RFP, we would like to provide the terms of the current state and the desired future state.

The Current state of SHOP is as follows:

- Single prime vendor for the integrated SHOP solution
- Single Maintenance and Operations agreement
- Single Call Center servicing all SHOP inquiries
- Single Production environment hosting all SHOP components
- Delivery pipeline and environments providing opportunity for both vendor integration testing and sign-off, as well as UAT at solution level

The Future state of SHOP should include:

- Single prime vendor for the integrated SHOP solution, including the Premium Aggregation capability
- Single Maintenance and Operations agreement
- Single Call Center servicing all SHOP inquiries
- Single Production environment hosting all SHOP and Premium Aggregation solution components
- An integrated solution with the full scope of the requested Premium Aggregation capability
- Technical specifications defining how additional connections/components can be integrated with the premium aggregator

The above referenced Future state must meet all of the requirements and cover the full scope requested in the Premium Aggregation Solution RFP. The intent of this addendum is to provide guidance, not to increase the requirements, to any vendors who wish to submit a response.