



State of Arkansas



ARKANSAS STATE POLICE

1 State Police Plaza Drive, Little Rock, Arkansas 72209-4822 www.asp.arkansas.gov

Asa Hutchinson
Governor

"SERVING WITH PRIDE AND DISTINCTION SINCE 1935"

William J. Bryant
Director

Used Motor Vehicle Dealer Licensing Section Consumer Complaint

(Mail this form and all supporting documents to: Arkansas State Police, 1 State Police Plaza Drive, Little Rock, AR 72209)

1) **YOUR INFORMATION:** Name (Please Print Clearly): _____

Home Address: _____

City: _____ State: _____ Zip: _____

Cell/Home Phone: (____) _____ Day Phone: (____) _____

Email Address: _____ Fax #: (____) _____

How do you want us to contact you? Home Phone Business Phone Cell Phone FAX _____

2) **Business Name of Dealer:** _____

Names of person(s) you spoke to: _____

Business Address: _____ City: _____ Zip: _____

Business Phone#: (____) _____

Is this the same address where you first saw the vehicle? Yes No

If not, where did you first see vehicle? _____

3) **Vehicle description:** Year Model: _____ Make: _____ Body Style: _____ Color: _____

VIN #: _____ Have you purchased your Arkansas plates? Yes No

Number of paper tags received: _____ First paper tag #: _____ Any additional paper tags: _____

4) **Trade-in Vehicle:** Did you trade in a vehicle? Yes No Was there money owed on your trade? Yes No

Did you give the dealer the title on your trade in vehicle? Yes No

5) **Internet Sale:** Name of website vehicle displayed on? EBay Auto Trader Dealer Site Other: _____

6) **Sale/Lease Information:** Was this a lease? Yes No / Date of sale: _____ Sales Price: _____

Did you sign a conditional contract (AS- IS) subject to financing being found? Yes No

Did you pay cash? Yes No Did you finance with the dealer? Yes No

Did you receive a copy of the sales contract and all other documents you signed? Yes No

Did you receive a copy of the Buyers Guide? Yes No Did you buy an Extended Warranty? Yes No

Did you sign a power of attorney to the dealer? Yes NO

7) **Description of specific problem encountered with dealer.** (Use additional sheet if necessary), and attach any/all documentation applicable to the purchase of your vehicle.