

Consumer Assistance Advisory Committee

June 14, 2013

- A. New Staff Introduction– Tomika Clark
- B. IPA Guide Organization Contracts - Mandy Spicer
- C. IPA Guide Training Curriculum Update/Committee feedback - Steve Lease
- D. Outreach and Marketing Update/Committee feedback - Mangan Holcomb Partners
- E. Update on Eligibility Systems – Suzanne Bierman, Bashorat Ibragimova
- F. Broker/Agents Training Update/Committee feedback – Bruce Donaldson
- G. Questions/Answers