Network Adequacy Recommendation

Arkansas Plan Management Advisory Committee
November 8, 2013

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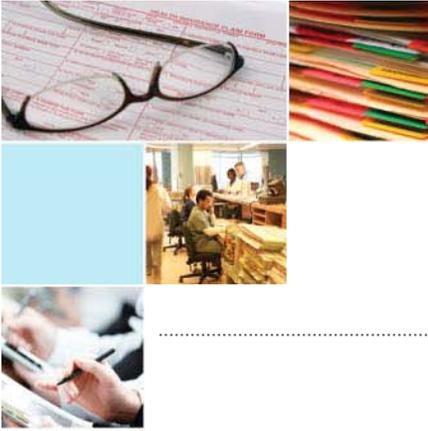
Agenda

- **Network Adequacy Guidelines, including:**
  - Accreditation Requirements
  - Time and Distance Standards
  - GeoAccess Maps
  - Essential Community Providers
- **Network Adequacy Recommendation**

Accreditation Requirements

- Issuers are required to be accredited by the second year of marketplace participation.

- AID will request that NCQA and URAQ review network access according to AID time and distance standards.

- Accredited issuers will not be required to submit GeoAccess Maps and access metrics.
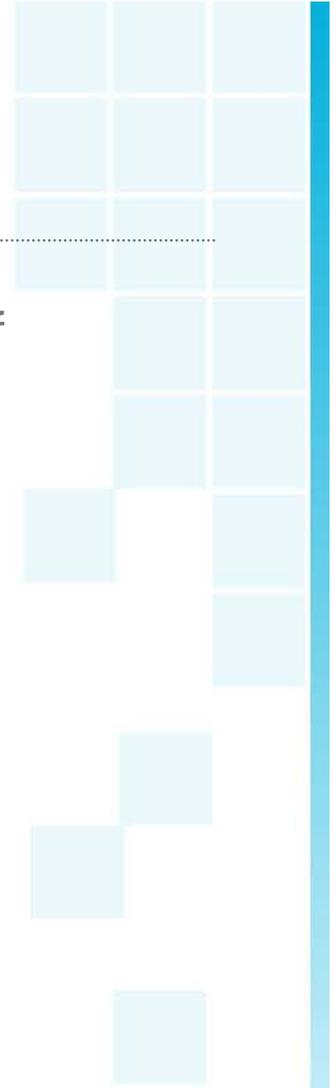
Time and Distance Targets

AID will use the following time and distance targets in evaluating network adequacy. In order to evaluate network coverage, GeoAccess maps will be submitted for each of the categories described below.

- **Primary Care Providers**:
    - **Standard**: 30 minutes or 30 miles

Categories
• General / Family practitioner or internal medicine provider   • Pediatrician / Family Practitioner

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Time and Distance Targets

- **Specialty Care Providers:**
  - **Standard:** 60 miles or 60 minutes

| Categories |
|---|
| Home Health Agencies Cardiologists Oncologists Obstetricians Pulmonologists Endocrinologists Skilled Nursing Facilities Rheumatologists Opthalmologists Urologists Psychiatric and State Licensed Clinical Psychologist |
| • Hospitals types should be distinguished as acute care, long-term rehabilitation, and psychiatric hospitals (or similar). |

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Time and Distance Targets

- **Mental Health, Behavioral Health, and Substance Abuse:** :
  - **Standard**: 45 minutes or 45 miles

Categories
• Psychiatric and State Licensed Clinical Psychologist   • Other (submit document outlining provider or facility types included)

Time and Distance Targets

- **Essential Community Providers:** :
  - **Standard**: 30 mile or 30 minute radius

Categories
- FQHC   - Ryan White Provider   - Family Planning Provider   - Indian Provider   - Hospital   - Other (including school-based)

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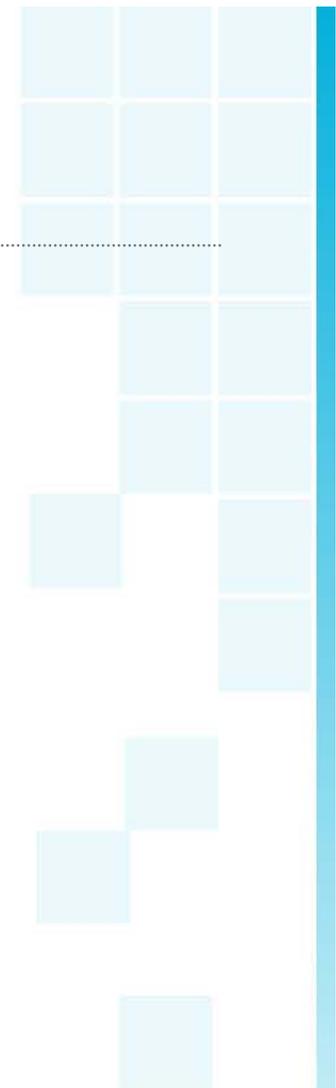
Performance Metric Guidelines

- Non-accredited issuers will be required to submit metrics demonstrating performance for each of the standards for each county in the state and overall.

- For example, the percent of enrolled members that are within 30 minutes or 30 miles of a general/family practitioner will be submitted with percentages overall and for each county. The average distance to the first, second, and third closest provider will be submitted overall and for each county.

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Network Access Policies and Procedures

- A narrative Network Access Plan must be submitted for non-accredited issuers.

- The Access Plan describes issuer policies and procedures for ensuring access and must address items such as ensuring access to emergency services, making referrals, addressing special needs, and continuity of care (as found in AID Bulletin 11-2013).

Essential Community Providers

- Both accredited and non-accredited issuers must list all Essential Community Providers in the network, including school-based providers.

- To align with Private Option requirements, all medical plan issuers must contract with at least one FQHC in each of the seven regions that are included in the QHP service area.
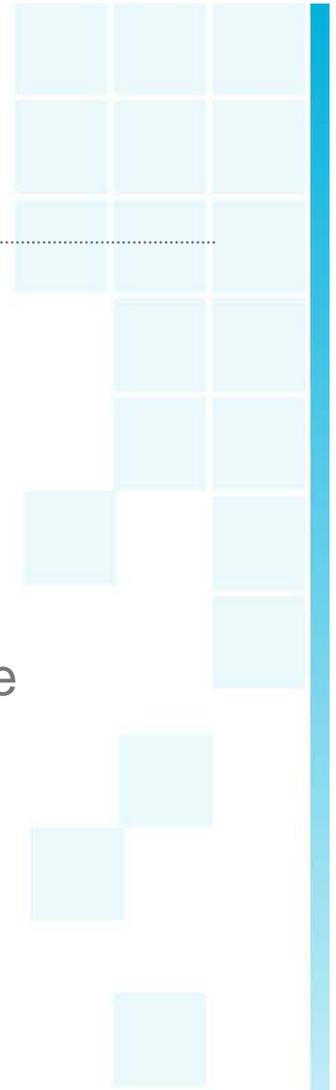
Provider Directory

- In addition to federal requirements for online provider directories, the AID network adequacy standard requires that:

    - All provider directories are available in Spanish

    - The directory search must include availability such as indication of typical hours, part time vs full time, or after hours availability to the extent the information is provided to issuers

    - The directory search must include the ability to search by each category of ECP

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